How to Migrate to Windows®7 & Internet Explorer® 8 While Supporting Internet Explorer® 6 Applications

Quest Software and Microsoft Can Provide a Supported and Compliant Solution

Compatibility Problem

The Windows 7 operating system and its default browser, Windows Internet Explorer 8, offer many exciting new features and benefits. However, organizations may find that some of their older applications are not yet functional or supported in the new Windows 7 operating system, including legacy business applications that were originally built to run on IE6 within a Windows XP or Windows Server 2003 environment. When migrating to Windows 7, you may have difficulty supporting these applications.

Maintaining Microsoft Support

While an application virtualization solution may seem like a reasonable near-term fix, Microsoft strongly discourages the use of any solution or service (hosted or on-premises) that repackages the executable components of Internet Explorer, or portions of those components, into a separate installation, including solutions that incorporate "application" level virtualization.
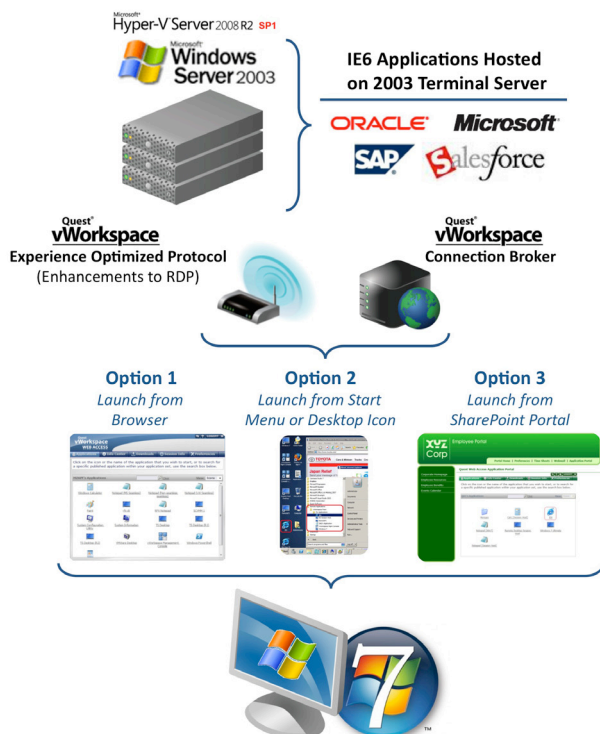
Any attempt to repackage Windows to execute multiple versions of Internet Explorer on a single instance of Windows will result in an unsupported configuration by Microsoft Customer Support Services.

SOLUTION

A Microsoft-Compliant and Endorsed Solution from Quest Software

Microsoft and Quest Software have developed an affordable, compliant and endorsed solution that enables IE6 applications to run in a Windows® 2003 Terminal Server farm. It can be delivered three different ways:

• After log-in, users can open their vWorkspace Web Access portal and access approved applications running in a terminal server session from within a data center.

• You can populate the desktop or start menu with assigned application icons that actually execute in a terminal server session from within a data center.

• Users can access applications running in a terminal server session via a SharePoint portal.

Quest vWorkspace provides connection brokering, load balancing, single sign-on, secure remote access, and an intuitive wizard-driven management console to simplify administration

Internet Explorer 6 Application Compatibility Solution Bundle for £6.20 per Concurrent User

For £6.20 per concurrent user, Quest and Microsoft provide the following functionality:

- Presents Internet Explorer 6 onto Windows 7 (or other devices that do not support Internet Explorer 6)

- Provides connection brokering, load balancing, web access, single sign-on, secure remote access

- Adds application (analogous to remoteapp), desktop or content presentation to Windows Server 2003 Terminal Server

- Enhances Microsoft RDP to deliver a rich end-user experience even over low bandwidth and high latency connections

- Integrates with Active Directory, System Center Virtual Machine Manager and App-V

- Provides an easy-to-use management console for Terminal Server and VDI

"Microsoft is delighted to partner with Quest to provide a supported and streamlined solution for addressing IE6 compatibility as our customers migrate to Windows 7. This solution helps our partners and customers quickly and effectively address their IE6 application support issues."

— Ian Moulster
 Windows Client Business Group
 Microsoft UK

About Quest Software, Inc.

Quest Software (Nasdaq: QSFT) simplifies and reduces the cost of managing IT for more than 100,000 customers worldwide. Our innovative solutions make solving the toughest IT management problems easier, enabling customers to save time and money across physical, virtual and cloud environments. For more information about Quest solutions for application management, database management, Windows management, virtualization management and IT management, go to **www.quest.com**.

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