

Advantages of iDRAC & iSM (Out-of-band) and OMSA (in-band) tools in Systems Management functions for Dell EMC PowerEdge servers

This technical white paper discusses in brief the advantages and features provided by different versions of iDRAC in combination with iDRAC Service Module (iSM), and then compares against Dell OMSA. Enables you in selecting the right components for specific server management requirements that meet requirements for deploying, monitoring, and managing your data centers infrastructure.

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Executive summary

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The traditional approach to server systems management has been to install an agent in the server's operating system, and proceed from there. These "in-band" agents were required to connect to various platform components to be able to discover, configure, update, and monitor the device. However, beginning with iDRAC7, and continued in iDRAC8 and the new iDRAC9, this requirement is drastically reduced because iDRAC's "bare-metal" or out-of-band management capabilities became quite extensive.

As Dell EMC has added more improvements to iDRAC9 and the 14th generation of PowerEdge servers, the gap between in-band and out-of-band management capabilities has become narrow. There are, however, still some functions that require the use of the in-band agent—either the lightweight iDRAC Service Module (iSM) or OpenManage Server Administrator (OMSA.) This paper discusses the unique iDRAC9 architecture & integration with vendors for peripherals such as network cards. This paper also includes a detailed functionality chart, making it easy to identify supported functions for each type of management to help IT admins transition from in band to out of band solutions.

1 Introduction

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Dell OpenManage tools help IT administrators effectively deploy, update, monitor, and manage IT assets and to quickly respond to issues by helping them manage Dell EMC PowerEdge servers effectively and efficiently in physical, virtual, local, and remote environments by using in-band and out-of-band technologies.

Because the in-band method has been the De facto management means for many years, many companies have yet to adopt an out-of-band approach to systems management. The traditional, in-band approach of Dell EMC has been anchored with the OpenManage Server Administrator (OMSA) component. The out-of-band approach uses the integrated Dell Remote Access Controller (iDRAC), which is embedded into each server, thus requiring no extra software in order to start working. Dell EMC has just recently developed the iDRAC Service Module (iSM), a very small OS-resident process that is able to communicate OS-related information to iDRAC. This additional functionality makes the combination of iDRAC and iSM a possible replacement for OMSA's functionality for many customers.

Dell EMC continues to improve upon the iDRAC Service Module (iSM), a very small OS-resident process that is able to communicate OS-related information to iDRAC. This additional functionality makes the combination of iDRAC and iSM a very viable replacement for OMSA's functionality for many customers. Also, iSM offers several features that OMSA cannot provide, and will continue to provide added value and functionality.

The integrated Dell Remote Access Controller 9 (iDRAC9) with Lifecycle Controller delivers advanced, agentfree, local and remote server administration. Embedded in every PowerEdge server, iDRAC9 provides a secure means to automate a multitude of common management tasks. Because iDRAC is embedded in every PowerEdge server, there is no additional software to install; just plug in power and network cables, and iDRAC with Lifecycle Controller is ready to go. Even before installing an operating system or hypervisor, IT administrators have a complete set of server management features at their fingertips.

With iDRAC9 in place across the Dell EMC PowerEdge portfolio, the same IT administration techniques and tools can be applied throughout. This consistent management platform allows easy scaling of PowerEdge servers as an organization's infrastructure requirements grow. Customers will be able to use the iDRAC RESTful API for the latest in-scalable administration methods of PowerEdge servers. With this API, iDRAC enables support for the Redfish standard and enhances it with Dell EMC extensions to optimize at-scale management of PowerEdge servers. Regardless of size though, the entire OpenManage portfolio of systems management tools allows every customer to tailor an effective, affordable solution for their environment.

2.1 iDRAC Service Module (iSM)

iSM is a very small process which installs in a wide variety of supported operating systems. The iSM makes OS-related information available to the iDRAC, and provides features like a watchdog timer for automatic server recovery, which are important in certain IT environments. The iSM software process does not have its own interface but assists iDRAC by providing additional data that is accessible by using the iDRAC GUI interface, Dell Remote Access Controller Admin (RACADM), or the Web Services for Management (WS-Man) API.

As a result of the smaller footprint iSM is supported on more operating systems when compared to OMSA. There are also features offered by iSM that OMSA does not provide, such as the new for iDRAC9 feature to completely drain the power from the server remotely—no longer requiring a technician in the datacenter to physically pull the power cord from the back of the server.

Because iSM can bridge the gap between the OS and iDRAC, there are several additional solutions available. For example, it is possible to perform a full power cycle of the server via iSM on 14G servers, safely and remotely. No need to travel to the datacenter to pull a power cord. Also, having iSM installed greatly reduces the time spent on the phone with Tech Support. Valuable information such as OS logs can be accessed providing faster time to resolution, and can even provide automated ticket creation with Dell Pro Support.

2.2 OpenManage Server Administrator (OMSA)

OpenManage Server Administrator provides a comprehensive one-one systems management solution for both local and remote servers, their storage controllers, and Direct Attached Storage (DAS). OMSA is able to provide this support by being installed in the operating system or hypervisor on a PowerEdge server.

OMSA provides many of the same functions as iDRAC, but as iDRAC and iSM have continued to improve and evolve, the need for OMSA has been greatly reduced. OMSA does provide some storage information

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(see chart below) that is still not available by using iSM or iDRAC. Therefore, for certain customers, that is a compelling reason to continue using OMSA. These features and options are fully described in the following matrix.

2.3 Agent-based systems management

While many customers use the agent-based "in-band" agent for managing their servers, there are some "understood" disadvantages associated with this process. The key implication is that the server has a functioning agent in a functional OS to check and report on the overall health of network and storage devices. Some of other challenges in agent-based systems management are depicted in this Infographics.



Figure 1 Challenges in agent-based Systems Management

2.4 iDRAC agent-free management

Starting from 12th Generation of PowerEdge Servers, iDRAC supports real-time agent free management of server – meaning no agents are installed or necessary in the OS or hypervisor for complete monitoring and management of the components. iDRAC uses MCTP (Management Component Transport Protocol), a low level protocol used to inventory, monitoring and configuration of hardware components like storage controllers and network cards. MCTP is an industry standard protocol maintained by DMTF (Distributed Management Task Force). iDRAC provides user an ability to deploy, update, configure and monitor various devices & functions such as

- Temperatures
- CPUs
- Memory
- Fans
- Power supplies and voltages
- System information
 - o BIOS
 - o OS
 - o Name
 - o Model
- RAID controllers and battery charges
- HBAs

- Network Controllers
- Hard Disks
 - SAS/SATA HDDs
 - o SAS/SATA/PCIe SSDs
 - NVMe SSDs

2.5 Advantages of out-of-band management

One centralized console for all devices and cards like Storage & NIC thus avoids multiple agents running



Figure 2 Out-of-band management advantages in Dell EMC iDRAC

2.6 iDRAC agent-free architecture



Figure 3 iDRAC agent-free architecture

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Communication between iDRAC and storage cards are using SMBus/I2C. For other system components like network card uses RMII. MCTP is transport layer protocol used. For storage and network monitoring iDRAC sends vendor specific commands in MCTP payload over I2C. For some network cards like LOMs, NCSI commands in MCTP payload over RMII. Using staged configuration offline storage configuration is done which requires host to reboot. With RTCEM storage configuration are done in real-time without a host reboot. All inventory & monitored data is stored in data manager. All these data are made available through interfaces like GUI, RACADM, WSMAN and Redfish.

Many vendors work with Dell to support the above back end communications, such as Broadcom, Emulex, Intel, Mellanox, Qlogic, and Samsung.

3 iDRAC9 enhancements—Deep-dive into storage and networking

iDRAC engineers continue to add and expand the various features and functionality for both storage and network management without the use of an agent in the operating system or hypervisor. This section explores in detail these two topics.

3.1 Enhancements for real-time storage management

The 14th generation of PowerEdge server comes with support for PERC10 and iDRAC9 which allows users to configure the storage without any agent. Also, does not require reboot of server for storage configuration. The following storage configuration are added to make the storage configuration more comprehensive:

- Online Capacity Expansion: Online Capacity Expansion (OCE) allows to increase the storage capacity of selected RAID levels (currently all RAID levels except RAID 50 and RAID 60) either using available disk capacity or by adding new disk.
- **Raid Level Migration**: RAID Level Migration (RLM) refers to changing a virtual disk's RAID level. So this feature provides ability to change the RAID level of virtual disk.
- Instant Erase Secured Physical Disk: This feature is the ability to securely erase the contents on the physical Self Encrypting Drives.
- **Rebuild Physical disk**: This feature is the ability to reconstruct the contents of failed disk. This is true only when auto rebuild option is set to false.
- **Manage preserved cache**: The Manage Preserved Cache feature provides user the option to discard the controller cache data.
- **Cancel Initialization**: Using this feature, user is allowed to cancel background initialization of virtual disk. On PERC controllers, the background initialization of redundant virtual disk begins automatically after a virtual disk is created. The background initialization of redundant virtual disk prepares the virtual disk for parity information and improves write performance. It is important that the background initialization is allowed to be complete. However some processes such as creating a virtual disk cannot be run while the background initialization is in progress. This feature provides the ability to cancel the background initialization manually. But if cancelled, the background initialization automatically restarts within 0 to 5 minutes.
- Rename VD: Using this feature, the administrator can rename any virtual disk.
- Set Enclosure Asset Tag: This feature is the ability to configure Asset Tag of storage enclosure. The user can change the Asset Tag property of the enclosure to help them identify enclosures.
- Set Enclosure Asset name: This feature is the ability to configure Asset Name of storage enclosure. The user can change the Asset Name property of the enclosure to help them identify enclosures.

As part of storage inventory iDRAC collects the information about storage controllers, physical drives, virtual drives, Enclosures, Fans, EMMs & batteries. For more information about the inventory details refer to screenshots in Appendix.

3.2 Enhancements for real-time network management

Along with new storage features, iDRAC also expanded and enhanced its network management. A new feature found in Dell EMC 14th generation PowerEdge servers is the iDRAC9 "Connection View." This feature provides details of the physical mapping of switch ports to server ports and iDRAC dedicated port connections. Many of the Dell supported cards used for LOM, NDC, Mezz cards, PCIe add-in cards and Standard PCIe cards can report this feature. The switch connection and switch port connection information are provided per network port and not per network partition.

Aside from Connection View, iDRAC still provided in depth inventory on networking cards. As part of inventory, iDRAC collects following information from network devices.

Inventory Details
Vendor name
Number of ports
Device Type, whether the device is Integrated, Embedded, Slot (NIC) or Mezzanine.
Slot number where the device is located
Port supports partitioning or not
Port is partitioned or not
Different partitions of a port
Partition protocols used such as NIC, iSCSI, or FCoE
MAC addresses of port and partitions
Media type of the port such as BASE-T, KR, KX, SFP, SFP+, and so on.
Family firmware version
Family driver version (in case the operating server driver is installed)
Controller capabilities such as virtual addressing, boot protocol capabilities, eSwitch, DCB and etc.

Table 1 Details of Inventory of Network Devices

iDRAC monitors real-time information of network ports of network devices also. The following are the attributes of ports being monitored by iDRAC.

 Table 2
 Real-time Network controller Port information

Attribute	Description
Link Status	If the network port or partition link is up (if port is partition capable).
OS Driver State	If the network operating system driver is installed and is up.
Receive Statistics	Receive statistics such as Total Bytes, Total Unicast, Multicast, Broadcast packets, Runt packets, Jaber packets, and so on.
Transmit Statistics	Transmit statistics such as Total Bytes, Total Unicast, Multicast, broadcast packets, and so on.

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iDRAC with Lifecycle Controller, iDRAC with iSM, or OMSA—Comparison matrix

The following matrix helps break down and identity features supported by these different OpenManage components. As seen below, iDRAC9 provides an extensive amount of features without the need for agents. However, added functionality can be gained by adding either iSM or OMSA.

Category	Feature	iDRAC7/8	iDRAC7/8	iDRAC9	iDRAC9	OMSA (In
		2.10.10.10	2.10.10.10 or	14G	with iSM	Band) All
		or higher	higher, with			generations
		1	iSM			
Server Health	CPU (Processors)	✓	✓	√	v	√
	CPU Throttling	✓	✓	✓	✓	✓
	Warning					
	Predictive CPU failure	✓	√	v	√	√
	Fans	✓	✓	√	√	✓
	Temperatures	✓	✓	✓	✓	✓
	Memory	✓	✓	✓	✓	✓
	NVDIMM (memory			✓	\checkmark	✓
	only)					
	DIMM ranking	~	✓	✓	✓	✓
	NIC's	✓	✓	✓	✓	✓
	CNA's	✓	✓	✓	✓	✓
	Power Supplies	✓	✓	✓	✓	✓
	Power Consumption	✓	✓	✓	✓	✓
	Power Consumption	✓	✓	✓	✓	
	History					
	Voltages	~	✓	✓	✓	✓
	Batteries	✓	✓	✓	✓	✓
	Chassis Intrusion	✓	✓	✓	✓	✓
	Inlet Temperature	✓	✓	✓	✓	
	history					
Storage	PERC storage	✓	✓	✓	✓	✓
	controller					
	PERC battery	✓	✓	✓	✓	✓
	Physical Hard Drives	✓	✓	✓	✓	✓
	Virtual Drive	✓	✓	✓	✓	✓
	External Storage	✓	✓	✓	\checkmark	✓
	Enclosure					
	SSD monitoring	✓	✓	✓	✓	\checkmark
	SSD write endurance	✓	✓	✓	✓	✓
	PCIe SSD's	✓	✓	✓	✓	✓

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Category	Feature	iDRAC7/8	iDRAC7/8	iDRAC9	iDRAC9	OMSA (In
		2.10.10.10	2.10.10.10 or	14G	with iSM	Band) All
		or higher	higher, with			generations
			iSM			and a latinfa
	PC HBA S	•	•	•	•	card/slot into
	Expansion (OCE)			•	•	v
	Management (RIM)			•	-	·
	Rename Virtual Disk			✓	✓	✓
	Cancel Initialization					
	Robuild / Cancol				· ·	
	rebuild Physical Disks			•	•	•
	Set Enclosure Asset tag					
	and Asset name			-		,
	Enabling revertible			✓	✓	✓
	hotspare					
	Cryptographic Erase of			~	-	√
	Manage Preserve			✓	✓	✓
	cache			, , ,		
	Create Virtual Disk	✓	✓	✓	✓	✓
	Delete Virtual Disk	\checkmark	✓	√	✓	✓
	Reset Controller	✓	✓	✓	✓	✓
	Configuration					
	Clear Foreign	\checkmark	\checkmark	✓	✓	✓
	Configuration					
	Import Foreign	\checkmark	\checkmark	✓	✓	✓
	Configuration					
	Initialze Virtual Disk	\checkmark	\checkmark	✓	✓	✓
	(Fast and Full)					
	Consistency Check for	\checkmark	\checkmark	✓	✓	\checkmark
	Virtual Disk	1				
	Start/Stop Patrol Read	√	√	v	√	✓
	Assign/Unassign	\checkmark	\checkmark	✓	✓	✓
	Global and Dedicate					
	Hotspares					
	Blink/Unblink Physical	V	~	✓	✓	√
	Disk/Virtual Disk					
	Local Key Management	V	•	✓	✓	✓
	(Create/Change/Delete					
	Controllor Attributor	√				
	Virtual Dick Attributes	./				
	virtual Disk Attributes	v	v	•	v	v

Category	Feature	iDRAC7/8	iDRAC7/8	iDRAC9	iDRAC9	OMSA (In
		2.10.10.10	2.10.10.10 or	14G	with iSM	Band) All
		or higher	higher, with			generations
			iSM			1
	Convert drive to RAID	√	√	v	√	✓
	Convert drive to	~	✓	✓	✓	✓
	NonRAID					
	Staged RAID	v	v	•	•	real time
	Dreparing To Remove					
	A PCIe SSD (NVMe)				•	•
	BOSS (Boot Optimized					Monitor
	Storage Solution)					
	Chipset/software RAID					✓
Networking	Internet standard MIB-	✓	~	✓	~	✓
	Network device MIB	✓	✓	✓	√	✓
	Link Up/Down traps	✓	✓	✓	✓	✓
	Teaming Information					✓ ✓
	VLAN Information					✓
	Statistics	✓	✓	✓	✓	✓
	Host OS IP Address and				✓	✓
	host name					
	MAC Address	√	√	√	√	~
	Device Configuration	√	✓	√	√	
Configuration	BIOS settings	✓	✓	✓	✓ 	✓ ✓
and Settings	iDRAC settings	✓	✓	✓	✓	✓
	Import/export system	\checkmark	✓	✓	✓	
	configuration					
	Power Cap	√	√	v	√	
	Power State Control	√	√	√	√	√
	LCD	✓	✓	✓	√	✓
	Remote full power				✓	
	CYCIE					
			v		•	
inventory	US Information (US				▼	v
Monitoring	iDRAC Information	✓	✓	✓	✓	✓
	Firmware inventory	✓	✓	✓	✓	✓
	Logging to OS logs			· · · · · · · · · · · · · · · · · · ·	✓	✓
	Event notification via	✓	✓	✓	✓	✓
	Email			· ·		

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Category	Feature	iDRAC7/8 2.10.10.10 or higher	iDRAC7/8 2.10.10.10 or higher, with iSM	iDRAC9 14G	iDRAC9 with iSM	OMSA (In Band) All generations
	Prescriptive Alert Messages	~	√	✓	~	
	SNMP Traps (v1, v2, v3)	~	\checkmark	✓	•	v1 v2 only
	SNMPv3 Gets	✓	✓	✓	✓	✓
	WS-MAN	✓	✓	✓	✓	
	Redfish support	✓	✓	✓	✓	
	Redfish IPv6 policy & vLAN information				~	
	Hardware Inventory	✓	✓	✓	✓	✓
	iDRAC License management	~	~	✓	~	view only
	View Lifecycle Controller Log	√	~	✓	~	
	Crash Screen Capture				✓	✓
	Crash Video Capture (Enterprise)				~	✓
	Automatic System Recovery (Watchdog timer)				√	√
	CLI tools	✓	✓	✓	✓	✓
Updates	iDRAC/LC update	✓	~	✓	√	
	System component update	✓	~	✓	✓	
	Hard Drive updates (SAS/SATA)	✓	~	✓	~	✓

Conclusion

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As seen in the above chart, the functionality of iDRAC continues to increase, especially in regards to agentfree storage management. Add on the additional benefits from having iSM installed, and the need for OMSA continues to decrease. iDRAC with iSM provides nearly the full range of monitoring and management functionality. However, there are a few corner case scenarios which would require the use of the in-band OMSA agent. In keeping with OpenManage design philosophy, it is the goal of Dell EMC to provide a full set of tools that allow each customer the right components for their IT environments.

Based on customer feedback, we will continue to add more features to the out-of-band iDRAC and iSM solution to provide greater functionality and reduce the need for in-band software agents.

Technical support and resources

- <u>Dell.com/support</u> is focused on meeting customer needs with proven services and support.
- <u>Dell TechCenter</u> is an online technical community where IT professionals have access to numerous resources for Dell EMC software, hardware and services.
- <u>DellTechCenter/iDRAC</u> provides up to date links to firmware downloads, manuals, and white papers for iDRAC.

Appendix

Integrated	Dell Remote Access Controller 9	Enterprise					2 9
Dashboard	System V Storage	V 🖾 Configuration V 🔤 Maint	enance 🗸 👘 🍳 il	DRAC Settings \smallsetminus			Enable Group Manager 📌
Storage Overview	9						C Refresh
	Summary	Controllers	Physical Di	isks	Virtual Disks	Enclosures	
Physical Dis	ks Overview			Summary of	Disks		
● R ● U	leady ●Online ●Foreign ●Offlin Inknown	e ●Blocked ●Failed ●Non-RAID ●Rer	moved	Physical Dis	iks	24	
		1		Virtual Disk	2	6	
				Global		0	
	8	15		Dedica	ted	0	
							E E
Recently Log	gged Storage Events						
Severity	Date and Time	Description					
	2017-06-03 10:45:44	The Patrol Read operation of	ompleted for RAID Co	ontroller in Slot 2.			
	2017-06-08 01:02:24	Virtual Disk 2 on BAID Contro	oller in Slot 1 was del	eted			

2017-06-08 01:02:24	Virtual Disk 3 on RAID Controller in Slot 1 was deleted.
2017-06-08 01:02:33	Virtual Disk 4 on RAID Controller in Slot 1 was deleted.
2017-06-08 01:03:11	Disk 12 in Enclosure 0 on Connector 1 of RAID Controller in Slot 1 is online.
2017-06-08 01:03:11	Disk 13 in Enclosure 0 on Connector 1 of RAID Controller in Slot 1 is online.
2017-06-08 01:03:11	Disk 11 in Enclosure 0 on Connector 1 of RAID Controller in Slot 1 is online.
2017-06-08 01:03:11	Disk 10 in Enclosure 0 on Connector 1 of RAID Controller in Slot 1 is online.
2017-06-08 01:03:11	Virtual Disk 2 on RAID Controller in Slot 1 was created.
2017-06-08 01:03:43	Background initialization has started for Virtual Disk 2 on RAID Controller in Slot 1.

Figure 4 Storage Summary displayed on the iDRAC9 GUI

Integrated D	Dell Remote Acces	s Controller 9 En	terprise					_
🕈 Dashboard	🗏 System 🗸	🛢 Storage 🗸	🖩 Configuration 🗸	🔤 Maintenance 🗠	• iDRAC Settings	~		Enable Group Manager
Status	Name		Device	e Description	PCI Slot	Firmware Version	Driver Version	Cache Memory Size
- 🗹	PERC H840 Ada	pter (PCI Slot 1)	RAID	Controller in Slot 1	1	50.0.1-0389	7.700.00.00	4096 MB
Advance	ed Properties							
Controll	er Mode		Not Supported		Rebuild Rate	Rebuild Rate		30%
Security	Status		Security Key Assigr	ned	BGI Rate			30%
Encrypt	ion Mode		Supported with LKM		Reconstruct	Rate		30%
SAS Ado	dress		0x51866DA08A9DI	0000	Max Capable	e Speed		12 Gbps
PCI Ven	dor ID		0×1000		Persistent H	otspare		Disabled
PCI Sub	vendor ID		0x1028		Load Balanc	e Setting		Auto
PCI Dev	PCI Device ID		0x16		Preserved C	ache	Not Present	
PCI Subdevice ID		0x1fc9		Time Interva	l for Spin Down	30 minutes		
PCI Bus		0x65		Spindown U	nconfigured Drives	Disabled		
PCI Device		0x0		Spindown H	otspares	Disabled		
PCI Function		0x0		Learn Mode		Not Supported		
Slot Typ	e		PCI Express Gen3 >	(16	T10 PI Capa	bility		Capable
Slot Len	igth		Long		Support RAI	D10 Uneven Spans		Supported
Bus Wid	ith		8x or x8		Support Enh	anced Auto Foreign Im	nport	Supported
Copyba	ck Mode		On		Enhanced A	uto Import Foreign Cor	nfig	Disabled
Patrol R	lead Rate		30%		Support Cor	troller Boot Mode		Supported
Patrol R	ead State		Stopped		Controller Bo	oot Mode		Continue Boot On Error
Patrol R	ead Mode		Auto		Real-time Co	onfiguration Capability		Capable
Check C	consistency Rate		30%					
Check C	onsistency Mode		Normal					
+ 🛛	PERC H740P Ad	apter (PCI Slot 2)	RAID	Controller in Slot 2	2	50.0.1-0389	7.700.00.00	4096 MB
Controller Bat	Battery Name	De	evice Description			State (Controller Name	
	Battery	B	attery on BAID Controller in	Slot 2		Ready F	PERC H740P Adapter (PCI Slot	: 2)
	Battery	B	attery on BAID Controller in	Slot 1		Ready F	PERC H840 Adapter (PCI Slot 1	1)

Figure 5 Controller Inventory Details displayed on the iDRAC9 GUI

Inte	egri	ated Dell	Remote Access Control	ler 9 Enter	prise							± •	?
🗎 Das	shb	oard (🗉 System 🗸 🛛 🛢 Stor	age 🗸 👘	${\scriptstyle \blacksquare}$ Configuration ${\scriptstyle \smallsetminus}$	Mainte	enance 🗸 🔹 iDRA	C Set	ings 🗸			Enable Group Manager 🧳	*
Stor	ra	ge											
Overv	/iev	/										C Refres	sh
			Summary		Controllers		Physical Disks		Virte	ual Disks		Enclosures	
👂 Phy	ysi	ical Disk	S									▼ Advanced Filter	r
Grou	ip B	Ŋ	All Disks	•	Choose	T						Cancel Apply	
Instruc	ctio	ns:	• The blink and unblink op	eration may r	not start immediatel	4							
			 To blink,select one or mo 	re componer	nt LEDs and click Bli	nk. To unblink,se	lect one or more compor	nent L	EDs and click Unbli	ink			
Blink		Unblink											
		Status	Name	State	Slot Number	Size	Security Status		Bus Protocol	Media Type	Hot Spare	Remaining Rated Write Endurance	
+ :		A	Physical Disk 0:1:4	Foreign	4	3725.5 GB	Secured		SAS	HDD	No	Not Applicable	
+			Physical Disk 0:1:5	Online	5	931 GB	Not Capable		SAS	HDD	No	Not Applicable	
_			Physical Disk 0:1:6	Online	6	3725.5 GB	Encryption Capable		SAS	HDD	No	Not Applicable	
	Advanced Properties												
		Device	e Description	Disk 6 ir	Disk 6 in Backplane 1 of RAID Controller in Slot 2				nufacturer			SEAGATE	
		Opera	tional State	Not App	licable			Product ID				ST4000NM0063	
		Block	Size	512 byt	512 bytes No			Revision				GSF6	
		Failur	e Predicted	No				Serial Number				Z1Z8TJMF	
		Powe	r Status	Spun U	Spun Up				nufactured Day			4	
		Progr	ess	Not App	licable				Manufactured Week			26	
		Used	RAID Disk Space	100 GB				Mar	nufactured Year			2015	
		Availa	ble RAID Disk Space	178.88	GB			For	m factor			3.5 inch	
		Negot	iated Speed	6 Gbps	6 Gbps				T10 PI Capability			Not Capable	
		Capat	ble Speed	6 Gbps	6 Gbps			Self encrypting drive Capability				Capable	
		SAS A	ddress	0x5000C50083C223A5				Sys	stem erase Capability			SecureErasePD	
		Part N	lumber	TH06P8	5J2123356M0083A	.01		Con	troller			PERC H740P Adapter (PCI Slot 2)	
								Enc	losure			BP14G+ 0:1	
							View Virtual Disks for this Physical Disk						

Figure 6 Physical Disk Inventory Details displayed on the iDRAC9 GUI

	Integ	ated Del	Il Remote Access	s Controller 9 En	terprise									1 0
÷	Dashl	oard	🗏 System 🗸	🛢 Storage 🗸	🛄 Config	juration \smallsetminus	Maintenance	V 🌼 idrac s	Settings \vee				Enable Group Ma	nager 🖈
St	ora	ige												
0	vervie	N												C Refresh
								Discusional Distance						
			summa	ary		ontrollers		Physical Disks				Enclosures		
	Virtu	al Disks	3										▼ Advan	ced Filter
c	ontro	ler	AI	1		•							Cancel	Apply
Ins	tructio	ns:	The blink and u	Inblink operation ma	ay not start ir	nmediately.								
			 To blink,select 	one or more compo	nent LEDs ar	nd click Blink.	. To unblink,select one	e or more componer	nt LEDs and o	click Unblink				
В	link	Unblin	ik											
		Status	Name	State	Layout	Size	Media Type	Read Policy		Write Policy	Stripe Size	Secured	Remaining Redundancy	
+			PP1	Online	RAID-0	100 GB	HDD	Read Ahead		Write Back	256K	No	0	
-			oS	Online	RAID-1	100 GB	HDD	Adaptive Read A	head	Write Back	256K	No	1	
		Advar	nced Properties	6										
		Devi	evice Description Virtual D an Depth 1		Virtual Disk 0 on RAID Controller in Slot 2				Disk Cache	Policy	Default			
		Spar							Enhanced C	ache	Not Applic	able		
		Block	k Size	512 byt	es				Progress		Not Applic	able		
		Bus	Protocol	SAS					Bad Blocks	Found	No			
		Oper	ational State	Not App	licable				T10 PI Statu	JS	Disabled			
									Controller		PERC H74	OP Adapter (PCI S	Slot 2)	
									View Physic	al Disks				
+			pp2	Online	RAID-0	100 GB	HDD	Read Ahead		Write Back	256K	No	0	
+			Virtual Disk C) Online	RAID-0	5 GB	HDD	Read Ahead		Write Back	256K	No	0	
+			Virtual Disk 1	Online	RAID-0	5 GB	HDD	Read Ahead		Write Back	256K	No	0	
+			vd5	Online	RAID-5	200 GB	HDD	Read Ahead		Write Back	256K	No	1	

Figure 7 Virtual drive inventory details displayed on the iDRAC9 GUI

Integrated Dell F	Remote Acces	s Controller 9 Ent	erprise								±
🕈 Dashboard 🛛 🗏	System 🗸	🛢 Storage 🗸	Configuration >>	🔤 Maintenance 🗸	• iDRAC Settings	~				Enable	Group Manager 刘
Storage Overview											C Refre
	Summ	ary	Controllers	👂 Ph	ysical Disks		Virtual Disks	Encl	osures		
Enclosures											
Status	E	Enclosure ID		Associated Controllers	3					State	
+ 🛛	N	VD1420 1:0		PERC H840 Adapter (i	PCI Slot 1)					Ready	
- 🛛	E	3P14G+ 0:1		PERC H740P Adapter	(PCI Slot 2)					Ready	
Physical Dis	sks Overview				Summa	ry of Slo	ots				
Read	y Online (Foreign Offline	●Blocked ●Failed ●N	on-RAID 🔴 Removed	Slot	Status	State	Capacity	Bus Protocol	Hot Spare	PCIe Capable
C					0			Slot empty			No
		1			1			Slot empty			No
					2			Slot empty			No
					3			Slot empty			No
					4	A	Foreign	3725.50GB	SAS	No	No
					5		Online	931.00GB	SAS	No	No
			,		6		Online	3725.50GB	SAS	No	No
					7		Online	3725.50GB	SAS	No	No
Advanced P	Properties										
Device Desc	ription	Backplane 1 on Con	nector 0 of RAID Controlle	er in Slot 2	SAS Addr	ess		0:	×528660A06F35	0100	
Connector		0			Enclosure	Split Mod	e Capability	N	ot Capable		
Enclosure po	osition	Not Applicable									
Bay ID		1									
Firmware Ve	ersion	3.17									

Figure 8 Enclosures Inventory Details displayed on the iDRAC9 GUI

e this page to configure your storage settings. Stora iding Operations.You must Apply when you are read	ge settings are confirmed per con dy to start or schedule the job. Per	troller,and only one job per iding Operations will persis	controller can be schedul t until the job is created o	ed or running at a time. You can batch o r they are discarded.	changes into one job by adding them to the
troller PERC H840 Adapter (PCI Slot 1) 🔻					
ontroller Configuration					
Discard Preserved Cache					
Configuration	Current	/alue		Pending Value	
Patrol Read Mode	Auto	*			
Manual Patrol Mode Action	Action	•			
Patrol Read Unconfigured Areas	Enabled	T			
Check Consistency Mode	Normal	T			
Copyback Mode	On	•			
Load Balance Mode	Auto	•			
Check Consistency Rate	30				
Rebuild Rate	30				
BGI Rate	30				
Reconstruct Rate	30				
Enhanced Auto Import Foreign Config	Disable	d 🔻			
Security Key	Action	T			
	Add to	Pending Operations	Reset Configuration	Discard	
STOR018: No foreign drives detected. If the of there are no foreign drives.	only foreign drives present are in a	secured state, run a secure	e erase operation on the d	rives and retry the operation. Otherwise	the operation was not successful because

Figure 9 Controller Configuration displayed on the iDRAC9 GUI

Integrated	Dell Remote Access Controller 9 E	Interprise					± (
Dashboard Use this page t Pending Operat	■ System > ■ Storage > o configure your storage settings. Stora tions.You must Apply when you are read	ge settings are of the settings are of the start or sch	confirmed per controller, edule the job. Pending (tenance V and only one job p Operations will per	• iDRAC Settings >> er controller can be scher sist until the job is created	duled or running at a time. You can batch c d or they are discarded.	Enable Group Manager					
Controller PERC H840 Adapter (PCI Slot 1)												
 Physical Disk 	: Configuration						🔗 Edit SSD Wear Thresho					
Status	Name	State	Hotspare Status	Capacity	Media Type	Action	Pending Actions					
	Physical Disk 1:0:0	Ready	Unassigned	278.88 GB	HDD	Action 🔻						
	Physical Disk 1:0:10	Ready	Unassigned	278.88 GB	HDD	Action Unassign Hotspare						
	Physical Disk 1:0:11	Ready	Unassigned	278.88 GB	HDD	Assign Global Hotspare Convert to Non-RAID						
	Physical Disk 1:0:12	Ready	Unassigned	278.88 GB	HDD	Action 🔻						
	Physical Disk 1:0:13	Ready	Unassigned	278.88 GB	HDD	Action 🔻						
	Physical Disk 1:0:16	Ready	Unassigned	278.88 GB	HDD	Action 🔻						
	Physical Disk 1:0:17	Ready	Unassigned	278.88 GB	HDD	Action 🔻						
	Physical Disk 1:0:18	Ready	Unassigned	278.88 GB	HDD	Action 🔻						

Figure 10 Physical Disk Configuration displayed on the iDRAC9 GUI

						Eastela Gray a Manager
Dashboard	d ≣ System∨ ∎	Storage 🗠 🔛 Cor	figuration V 🦷 Maintenance V	IDRAC Settings ∨		Enable Group Manager
conny				Harage Configuration DIOD Onlines	Ormer Orafineration Deafile	C Befre
Power Mana	agement Virtual Cons	ole Virtual Media	Licenses System Settings S	BIOS Settings	Server Configuration Profile	C field
Use this page Pending Oper	e to configure your storage rations.You must Apply whe	settings. Storage settings en you are ready to start or	are confirmed per controller, and only on schedule the job. Pending Operations v	e job per controller can be scheduled or runni vill persist until the job is created or they are d	ng at a time. You can batch changes into one job l liscarded.	by adding them to the
Controller F	PERC H840 Adapter (PCI SI	ot 1) 🔻				
Controller C	Configuration					
> Physical Di	sk Configuration					
 Virtual Disk 	Configuration					
Create Vir	rtual Disk					
Status	Name	RAID Level	Dedicated Hotspares	Virtual Disk Actions	Pending Actio	ns
	Virtual Disk 0	RAID-0	Not Applicable	Action 🔻		
	Virtual Disk 1	RAID-0	Not Applicable	Action 🔻		
	vd5	RAID-5	None	Action		
				Action Rename	A	
> Enclosure (Configuration			Delete Edit Cache Policy		
Apply Now	At Next Report		rd All Ponding	Edit Disk Capacity		
лрру 1404	AL NEXT NEDODI AL	Scheduled Hitle Disca		Initialize: Fast		
				Initialize: Full Check Consistency		
				Cancel Background Initialization		
				Assign Physical Disk 1:0:16		
				Assign Physical Disk 1:0:17 Assign Physical Disk 1:0:18		
				Assign Physical Disk 1:0:19		
				Assign Physical Disk 1:0:1		

Figure 11 Virtual Disk Configuration displayed on the iDRAC9 GUI

Integrated Del	Remote Access Controller 9	9 Enterprise					± 0
🕆 Dashboard	System ∨ Storage	✓ I Configuration ✓	Maintenance	e∨ 🍫 iDRAC Settings	~		Enable Group Manager 📌
Configura	ation						
Power Managem	ent Virtual Console Vir	rtual Media Licenses	System Settings	Storage Configuration	BIOS Settings	Server Configuration Profile	C Refresh
Use this page to co Pending Operations	nfigure your storage settings. St s.You must Apply when you are r	torage settings are confirmed ready to start or schedule the	per controller,and only job. Pending Operation	y one job per controller can b ns will persist until the job is	e scheduled or runn created or they are	ing at a time. You can batch changes into one discarded.	ob by adding them to the
Controller PERC	H840 Adapter (PCI Slot 1) 🔻						
> Controller Config	uration						
> Physical Disk Co	nfiguration						
> Virtual Disk Conf	guration						
✓ Enclosure Config	uration						
Status	Name	Stat	e	Action		Pending Actions	
	MD1420 1:0	Rea	dy	Action Action 			
Apply Now A	t Next Reboot At Scheduled	Time Discard All Pending		Edit Asset Tag Edit Asset Name			

Figure 12 Enclosure Configuration displayed on the iDRAC9 GUI