Deploying OpenManage Server Administrator using OpenManage Essentials

This Dell technical white paper provides detailed instructions to deploy OpenManage Server Administrator (OMSA) using OpenManage Essentials.

OME Engineering Team



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Executive summary

Dell OpenManage Essentials is designed and implemented to replace the legacy Dell IT Assistant.

OpenManage Server Administrator (OMSA) provides a comprehensive set of integrated management services designed for system administrators to manage systems locally and remotely on the network.

You can deploy OpenManage Server Administrator on the managed target using OpenManage Essentials.

This whitepaper gives a detailed description about:

- Location to download OMSA packages
- Advantages of installing OMSA
- Arguments used during installation
- How to create an OMSA task using OME

Introduction

OpenManage Essentials (OME) is a Web-based one-to-many hardware management application that provides a comprehensive view of Dell systems, devices, and components in the enterprise's network.

Using OME, you can discover and inventory Dell systems and other devices and components, monitor system health and perform system updates.

A managed system is any system that is monitored and managed using Dell OpenManage Server Administrator (OMSA).

A management station can be any system where you install OpenManage Essentials to monitor and discover a managed system.

OMSA can be deployed on the managed node using the Remote Task feature in OpenManage Essentials.

Advantages of installing OMSA on the managed system

When a system with OMSA is discovered and inventoried, OME gives you the ability to:

View detailed hardware inventory information:

- NIC Information
- RAC Device Information
- Power Supply Information
- Embedded Device Information
- Controller Information
- Enclosure Information

- Physical Disk Information
- Virtual Disk Information

View detailed software inventory information:

- Driver
- BIOS
- Firmware

View server health:

- Determine if server health is in normal, warning, or critical state based on the server administrator's status.
- Update servers (drivers, firmware, BIOS, application, and so on).
- Receive alerts for any event that occurred at target system.
- Perform remote server administrator tasks: OMSA provides a comprehensive management solution in two ways GUI and command-line interface. You can run the command-line tasks from OME using the Remote Server Administrator Command Line task.

OMSA Command Line Types:

- omconfig: writes values that are assigned by the user to an object's properties. For example: Specific values are assigned for warning thresholds on components.
- omhelp: displays short text help for the command-line interface.
- omreport: displays management information reports of the server.

From OpenManage Essentials, you can launch the OMSA console from a discovered server and view the server details or perform any actions.

Downloading OpenManage Server Administrator packages

To download OMSA installation package, go to support.dell.com

- 1. Click Servers > Storage & Networking.
- 2. Click PowerEdge.
- 3. Select the appropriate server model.
- 4. Click Drivers and Downloads.
- 5. Click Systems Management.
- 6. Download the latest version of OpenManage Server Administrator package supported by the managed system.

OpenManage Server Administrator packages

Package type	Clean installation	Major version upgrade (5.x to 6.x to 7.x)	Minor version upgrade (6.x to 6.y)
.msi	Supported	Supported	Supported
.msp	Not supported	Not supported	Supported (n to n+1)
.exe	Not supported	Supported (n to n+2)	Supported (n to n+2)

Table 1. Windows OMSA packages

Linux OMSA packages

Use the Consolidated OMSA package to install/upgrade on any Linux targets (RHEL, SLES or ESX).

The OMSA package for Linux is of two types:

- a. OM-SrvAdmin-Dell-Web-LX****.tar
- b. OM-SrvAdmin-Dell-Web-LX***.tar.gz.sign

Table 2. OMSA packages for specific Linux operating systems

Operating	Daskage
Operating	Раскаде
system	
SLES11	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.SLES11.i386_A01.14.tar.gz
	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.SLES11.i386_A01.14.tar.gz.sign
ESX4	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.ESX41.i386_A01.tar.gz
	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.ESX41.i386_A01.tar.gz.sign
RHEL5	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.RHEL5.x86_64_A01.4.tar.gz
	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.RHEL5.x86_64_A01.4.tar.gz.sign
SLES10	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.SLES10.x86_64_A01.6.tar.gz
	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.SLES10.x86_64_A01.6.tar.gz.sign
RHEL6	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.RHEL6.x86_64_A01.5.tar.gz
	OM-SrvAdmin-Dell-Web-LX-6.5.0-2247.RHEL6.x86_64_A01.5.tar.gz.sign

OMSA Installation Arguments

Use arguments to selectively install the OMSA components. Server Administrator Web Server, Server Instrumentation, Storage Management are *optional* OMSA components. If no arguments are provided, then the complete OMSA package is installed.

Note: The OMSA installation arguments are different for Windows and Linux targets.

Table 3. Installation arguments for Linux and Windows targets

Installed component	Linux arguments	Windows arguments
Server Administrator Web Server only	-W	ADDLOCAL=IWS
Server Administrator Instrumentation only	-d	ADDLOCAL=SA
Server Administrator Web Server and Server Instrumentation	-w -d	ADDLOCAL=SA,IWS

Use arguments to reinstall/remove components.

Example:

REINSTALL=RACi (Re install 'Remote Access Controller')

REMOVE=SA (Remove Server Administrator Instrumentation)

You can also use these arguments in combination:

For example: ADDLOCAL=OMSM REINSTALL=IWS REMOVE=SA

Note: All OMSA installation arguments for Windows targets work only on MSI packages. To know more about OMSA components and the install arguments refer to below links:-

http://www.dell.com/downloads/global/power/ps4q05-20050135-Akinnuoye-OE.pdf

http://support.dell.com/support/edocs/software/smsom/7.1/en/omsa_ig/pdf/OMIUG.pdf

Dependencies of Linux OMSA package

Check that the signature file resides with the OMSA package while deploying OMSA on a Linux target. The signature file has a .sign extension. For example:

OM-SrvAdmin-Dell-Web-XXXX.tar.gz.sign

OpenManage Essentials communicates with the Linux target through SSH. Make sure the correct SSH port is provided while creating the OMSA deployment task. By default, OpenManage Essentials uses SSH port (22) and generates the trusted key.

Note: By default, the root login through SSH is not enabled on VMware ESX servers. As a result, all OpenManage Essentials tasks that use the root account fail. To enable the SSH root login on the ESX server, set the option "PermitRootLogin=YES" in "/etc/ssh/sshd_conf" file.

To install OMSA on a 64-bit Linux system, install the following 32 bit rpms and their dependent packages before running the OMSA Deploy task from OpenManage Essentials:

- compat-libstdc++-33.i686
- pam.i686
- glibc.i686
- zlib.i686
- libgcc.i686

To know more about dependency package:

http://en.community.dell.com/techcenter/systemsmanagement/f/4494/t/19425042.aspx

The srvadmin-cm RPM that provides the 32-bit inventory collector does not get installed on a 64-bit system. The inventory collector utility feeds software inventory data to OpenManage Essentials.

This package is available in the OMSA DVD at following location:

/xxx/SYSMGMT/srvadmin/linux/custom/<OSTYPE>/Server-Instrumentation/i386/

After the OMSA installation on a Linux server:

- Restart SNMP service:
 - service snmpd restart
- Restart OMSA services:
 - Navigate to opt/dell/srvadmin/sbin
 - ./srvadmin-services.sh command to restart OMSA services

Creating an OMSA deployment task

When a server without OMSA is discovered (using SNMP protocol) in OpenManage Essentials, it is classified as *unknown*. A server with OMSA gets classified under *Servers*.

All Devices All Clusters KVM Microsoft Virtualization Modular Systems Modular Systems Network Devices OOB Unclassified Devic Printers RAC RAC RAC Servers PE1850-W2K3SBS Storage Devices Vinknown WORKGROUP VMware ESX Servers

Figure 1. A server discovered by SNMP without OMSA is classified as unknown

Note: When a Windows Dell server without OMSA is discovered using WMI protocol, it is classified under *Servers*.

- 1. Navigate to Manage > Remote Tasks.
- 2. Click Create Deployment Task.

Common Tasks	^
Create Command line Task	
Create Deployment Task	
Create Power Task	
Remote Tasks	^
 Server Power Options Sample - Power On Device 	
Deploy Server Administrator	
🖵 👩 Sample - OMSA Upgrade Windows	

Figure 2. Creating a deployment task

3. In the Create Deployment task dialog box, provide Task name, select the type of OS (Windows or Linux), browse to the location where OMSA package is saved, and provide the optional arguments (see <u>OMSA Installation Arguments</u>).

ask Name	Windo	ows OMSA deploy ○ u	lindows nux
nstaller Path	brows	e exe/msi/msp location (windows)	owse
nstall Arguments	ADDLC	DCAL=iws	Optional Install Arguments
🖉 Allow reboot (if re	quired)	Component installation	Install Arguments
		Server Administrator Web Server only	ADDLOCAL=IWS
		Server Administrator Instrumentation only	ADDLOCAL=SA
		Server Administrator Web Server and Server Instrumentation	ADDLOCAL=ALL

Figure 3. Optional Install Arguments

- 4. Click Next.
- 5. In the Task Target tab, select the target for OMSA installation or upgrade.

Figure 4. Task Target tab

Seneral Task Target Schedule and	Credentials			
O Select a query	-	Edit		
Select server(s) for this task to	arget:			
Task Target Groups				
🛨 🔲 Servers				
🖃 🖻 Unknown				
- 🔲 10.36.1.249				
- 🕅 M61003-QAPAV				

53

- 6. Click Next.
- 7. Select **Schedule** and enter the credentials for the server where OMSA is being installed. To run the task immediately, select **Run now**. To set a date and time to run the task, select **Set schedule**.
- 8. To activate a schedule for a task, select **Activate schedule**. Activate schedule is enabled by default when the *Set schedule* option is selected. To disable a scheduled task, clear **Activate Schedule**.

Set sc	hedule:	Activate Schedule
💿 Rur	n now	
🔘 Set	schedule	2/21/2012 8:32 PM
Enter	User Name a	and Password:
Enter	User Name a	and Password: <domain>\<user name=""></user></domain>
Enter User	User Name a	and Password: <domain>\<user name=""> or localhost\<user name=""> localhost\administrator</user></user></domain>
Enter User Passv	User Name a name: vord:	and Password: <domain>\<user name=""> localhost\administrator </user></domain>
Enter User Passv	User Name a name: vord:	and Password: <domain>\<user name=""> or localhost\<user name=""> localhost\administrator </user></user></domain>
Enter User Passv	User Name a name: vord:	and Password: <domain>\<user name=""> or localhost\<user name=""> localhost\administrator </user></user></domain>

Figure 5. Schedule and Credentials tab

9. Click Finish.

A task gets created and the task state is set to running regardless of the schedule. The task execution runs in two stages:

- a. Downloads the package to the OpenManage Essentials installation directory\System Update\Packages folder
- b. Deploys OMSA on the target. This task starts at the previously scheduled time.

Figure 6. Remote Tasks window

All Tasks Server Po	wer Options S	erver Administrator (Deployment	Command	Line						
Schedule State 🏹	Task Name	Y	Task Label			7	Last Run	V	Created On	T	Updated On
0	Windows OMS	A deploy	OpenManag	e Server Ad	Server Administrator Deployment for Windows.			2/21/2012 8:38:50 PM	2/21/2012 8:38:49 PM	2/21/2012 8:3	
0	Sample - OMSA Upgrade Window			OpenManage Server Administrator Deployment for Windows.					2/13/2012 11:19:	56 AM	2/13/2012 11
Task Execution H	listory:										
Status 🝸 Task N	ame 🍸	Start Time	🗑 % Com	pleted 🍸	Task State 🍸	Successful/Total Targ	gets 🝸 E	nd Time 🍸	Executed by User		7
Frid Constants	vs OMEA deploy	2/21/2012 8:38:51	PM [0%	Rupping	0/1		1	PAVANAVM01\Adm	inistra	tor

10. To view the task execution details (for example: task progress and package information), rightclick the task and select **Details** or double-click the task to open **Execution Details**.

Figure 7. Viewing remote task details

All Tasks Server Po	ower Options S	erver Administrator I	Deployment	Command	Line					
Schedule State 🏹	Task Name	٦ ا	Task Label			T	Last Ru	n V	Created On	T
0	Windows OMS	A deploy	OpenMana	OpenManage Server Administrator Deployment for Windows.				012 8:38:50 PM	1 2/21/2012 8:38:49 P	M
Ø	Sample - OMS	A Upgrade Windows	OpenMana	OpenManage Server Administrator Deployment for Windows.					2/13/2012 11:19:56	AM
Task Execution I	listory:	Passes				1		=	-	
Task Execution I	listory:	Start Time	¥ % Con	asistad V	Tack Stata V	Successful/Tatal Tar	note 🕅	End Time V	Evenuted by User	5
Task Execution I Status V Task N	listory: ame 🛛 🕅	Start Time	V % Con	npleted V	Task State V	Successful/Total Tar	gets V	End Time 🟹	Executed by User	۲ test
Task Execution I Status 🏹 Task N	listory: ame V vs OMSA deploy Details	Start Time 2/21/2012 8:38:51	V % Con	npleted 🛛	Task State 🟹 Running	Successful/Total Targ	gets V	= End Time 🏹	Executed by User PAVANAVM01\Adminis	۲ trat
Task Execution I Status 🟹 Task N	History: ame V Details Delete	Start Time 2/21/2012 8:38:51	V % Con PM	npleted 7 0%	Task State 🍸 Running	Successful/Total Targ	gets V	= End Time 🍸	Executed by User PAVANAVM01\Adminis	۲ trat،
Task Execution I Status 7 Task N	History: ame T Details Delete Stop	Start Time 2/21/2012 8:38:51	V % Con	npleted ¥	Task State 🍸 Running	Successful/Total Tarr	gets V	= End Time 🏹	Executed by User PAVANAVM01\Adminis	trati



M61003-QAPAV The task is in progress for the target device. Pending System Uploaded SysMgmt.msi to C:\Program Files (x86)\Dell\SysMgt\Essentials\SystemUpdate\Packages on PAVANAVM01. Complete System Uploaded SysMgmt.msi to C:\Program Files (x86)\Dell\SysMgt\Essentials\SystemUpdate\Packages on PAVANAVM01. Complete Result for Target : M61003-QAPAV Mathematic C:\Users\ADMINI~1\AppData\Local\Temp\s410\SysMgmt.msi PackageEcode: 1892694872 PackageEideaseEd: Not Available PackageEideaseEd: Not Available PackageEideaseEid: Not Available PackageEideaseEd: 0 TotalParcentargeComplete: 0 TotalStatus: Success Success Success	latus (Target System 🍸	Execution Summary	Execution State
System Uploaded SysMgmt.msi to C:\Program Files (x86)\Dell\SysMgt\Essentials\SystemUpdate\Packages on PAVANAVM01. Complete Complete Image: Complete in the image: Com		M61003-QAPAV	The task is in progress for the target device.	Pending
esult for Target : M61003-QAPAV ackageCode: 1892694872 ackageFileName: C:\Users\ADMINI~1\AppData\Local\Temp\s4I0\SysMgmt.msi ackageFileName: C:\Users\ADMINI~1\AppData\Local\Temp\s4I0\SysMgmt.msi ackageState: in-progress otalPercentageComplete: 0 otalStatus: Success		System	Uploaded SysMgmt.msi to C:\Program Files (x86)\Dell\SysMgt\Essentials\SystemUpdate\Packages on PAVANAVM01.	Complete
ackageCode: 1892694872 ackageFileName: C:\Users\ADMINI~1\AppData\Local\Temp\s4l0\SysMgmt.msi ackageReleaseId: Not Available ackageState: in-progress otalPercentageComplete: 0 otalStatus: Success				
VackageFileName: C:\Users\ADMINI~1\AppData\Local\Temp\s4I0\SysMgmt.msi VackageReleaseId: Not Available VackageState: in-progress TotalPercentageComplete: 0 TotalStatus: Success	esult f	or Target : M6100	D3-QAPAV	
ackageState: in-progress TotalPercentageComplete: 0 TotalStatus: Success	esult fo	or Target : M6100	72	
FotalPercentageComplete: 0 FotalStatus: Success	esult fo Package Package	or Target : M6100 aCode: 189269487 aFileName: C:\Use ReleaseId: Not A	D3-QAPAV 72 rs\ADMINI~1\AppData\Local\Temp\s4l0\SysMgmt.msi wilable	
FotalStatus: Success	Package Package Package Package Package	or Target : M6100 aCode: 189269483 aFileName: C:\Use aReleaseId: Not Av aState: in-progres	D3-QAPAV 72 rrs\ADMINI~1\AppData\Local\Temp\s4!0\SysMgmt.msi vailable s	
	Result fo Package Package Package Package TotalPer	or Target : M6100 aCode: 189269487 aFileName: C:\Use aReleaseId: Not Av aState: in-progres rcentageComplete:	03-QAPAV 72 rs\ADMINI~1\AppData\Local\Temp\s4!0\SysMgmt.msi vailable s 0	

The task is marked completed once OMSA is deployed on the target.

Figure 9. Viewing task execution history

II Tasks Server Po	ower Options	Server Administrator	Deployment	Command	Line								
Schedule State 🍸	Task Name	۲	Task Labe	2		A	Last Run	T	Created O	n V	Updated On	T	Updated By
0	Windows ON	ISA deploy	OpenMana	ge Server Ad	ministrator Deplo	ment for Windows.	2/21/2013	2 8:38:50 PM	2/21/2012	2 8:38:49 PM	2/21/2012 8:38	49 PM	PAVANAVM01\Administrat
0	clone task		OpenMana	ge Server Ad	ministrator Deplo	ment for Windows.			2/22/2012	2 11:30:06 AM	2/22/2012 11:3	0:06 AM	PAVANAVM01\Administrat
Ø	Sample - ON	ISA Upgrade Windows	OpenMana	ge Server Ad	ministrator Deploy	ment for Windows.			2/13/2013	2 11:19:56 AM	2/13/2012 11:1	9:56 AM	System
ask Execution I	listory:												
Status 🍸 🛛 Task N	ame	Start Time	V % Cor	npleted S	🚺 Task State 🍸	Successful/Total T	argets 🍸	End Time	T	Executed by U	Jser 🍸		
Windo:	vs OMSA deplo	by 2/21/2012 8:38:5	1 PM	100	% Complete	1 / 1		2/21/2012 8	8:43:59 PM	PAVANAVM01	\Administrator		

The execution details window shows the status, summary, and state of the tasks (package download task and OMSA deploy task).

11. Copy the task results by using CopyResult button.

Figure 10. Using the CopyResult button

Executio	on Details		
Status 🍸	Target System 🕅	Execution Summary	Execution State
	M61003-QAPAV	The task completed successfully for the target device.	Complete
	System	Uploaded SysMgmt.msi to C:\Program Files (x86)\Dell\SysMgt\Essentials\SystemUpdate\Packages on PAVANAVM01.	Complete
<u> </u>			
Result fo	or Target : M6100	33-QAPAV	
Package	Status: The Upda	te Package was applied successfully. rs\ADMINI1\AppData\Loca\\Temp\sdI0\SvsMamt.msi	
Package	ReleaseId: Not A	vailable	
Package	State: complete		
Totaista	itusmessage: Sort	ware update complete.	
			CopyResult
		OK.	

After OMSA is installed on the target, the target server gets classified under *Servers* in OpenManage Essentials device tree on rediscovery of the server.

Sample: Upgrade Windows task

Use the sample OMSA upgrade windows task for an OMSA minor version upgrade (for example, from OMSA 6.3 to OMSA 6.5). This task only supports the .msi package. The arguments mentioned in the sample task are required parameters for OMSA minor upgrade task.

OMSA upgrade parameters for a Windows system

The following is a required OMSA argument for minor version upgrades using the MSI packages:

REINSTALL=ALL REINSTALLMODE=VOMUS:

Note: For major upgrades (Example: 6.5 to 7.0), install arguments are not required.

For systems that have a version older than 4.3, you must upgrade to OMSA version 4.3, then to version 6.x, and then to 7.x

1. Right-click Sample - OMSA upgrade Windows task, and then click Clone.



Figure 11. Creating a new Cloned task

2. In the newly cloned task window, provide a task name and click Ok.

out information for th	e newly cloned task	
Cloned Task Name:	Cloned task	
	Cancel	

Figure 12. Naming the cloned task

Figure 13. New Cloned Task



3. To edit the task and provide the OMSA package to be installed, right-click the cloned task and then click **Edit**.

Home Manage Re Devices Device Sea	ports Preferences Tools rch Discovery and Invento
Create Remote Tas	is ^ <mark>^</mark>
Server Power Op	tions
└ 🗑 Sample - F	Power On Device
- Deploy Server Ar	Iministrator
	MSA Ungrade Windows
Cloned to	
Cioned	Edit
- Command Line	Delete
— 🔘 Sample	Run
— 👩 Sample	View
— 🗑 Sample	Activate Task Schedule
- 🗑 Sample	Clone
— 🗑 Sample - F	RACADM-Clear SEL Log

Figure 14. Editing the cloned task

- 4. In the **Create a Deployment Task** window, browse to the location where the MSI package is located.
- 5. Click Next.

eneral	Task Target	Schedule and Credentials	
Task N	lame	Deploy Server Administrator Task - 7/29/2013 3:15:39 AM	◯ Windows ◯ ⊙ Linux
Instal	ler Path	C:\Users\Administrator\Desktop\linux.tar.gz	Browse
Instal	l Arguments		
✓ Ger	herate Trusted bit System	d Key	
✓ Ger ✓ 64- ✓ Allo	nerate Trusted bit System ow reboot (if r	d Key equired)	
✓ Ger ✓ 64- ✓ Allo	nerate Trusted bit System ow reboot (if n	d Key equired)	
 ✓ Ger ✓ 64- ✓ Allo 	nerate Trusted bit System ow reboot (if n	d Key equired)	
 ✓ Ger ✓ 64- ✓ Allo 	herate Trusted bit System ow reboot (if n	d Key equired)	
 ✓ Ger ✓ 64- ✓ Allo 	herate Trusted bit System ow reboot (if n	d Key equired)	

Figure 15. Deployment Wizard

- 6. Select Target.
- 7. Click Next.
- 8. Set the schedule (See <u>Creating an OMSA deployment task</u>).
- 9. Click Finish.

The task gets created and runs at the scheduled time. After the task is complete, OMSA will be upgraded at target server.

Sample: Windows OMSA Uninstall

Use the sample Windows OMSA uninstall task for uninstalling OMSA from a Windows target. The arguments mentioned in the sample task are required parameters for the OMSA uninstall task.

1. Right-click Sample - Windows OMSA Uninstall task, and then click Clone.

Figure 16. Creating a new cloned task

- Command Line	
Sample - Windows OMSA Uninstall	Manu
— 🗑 Sample - Linux OMSA Uninstall	Clean
— 🗑 Sample - Server XML Configuration	Clone
— 👩 Sample - Generic Command Remote	
— 🗑 Sample - Generic Command Local	
— 🗑 Sample - IPMI Command	
— 👩 Sample - Remote Command	
— 🗑 Sample - RACADM-Clear SEL Log	
— 🗑 Sample - RACADM-Reset	

2. In the newly cloned task window, enter a task name and click Ok.

Figure 17. Naming the cloned task

nput information for the newly	cloned task	2
Cloned Task Name:		
	Ok	Cancel

Figure 18. New Cloned task



3. To edit the task to uninstall the OMSA package, right-click the cloned task and click Edit.



Figure 19. Editing the cloned task

- 4. In the **Create a Command Line Task** window, default command parameters will be defined to uninstall omsa.
- 5. Click Next.



reate	a Command L	ine Task	
ieneral	Task Target Sc	hedule and Credentials	
Task I	Name	Sample - W-OMSA Uninstall Cloned Task	
		Remote Server Administrator Command	
		🔘 Generic Command	
		IPMI Command	
		RACADM Command Line	
Comr	mand:	omdeploy omcleanup.exe	
	 Ping Device Output to file 	c:\windowsUninstall.txt Append Include errors	
SSH	Port number:		
		22 Generate Trusted Key for Linux	

- 6. Select Target.
- 7. Click Next.
- 8. Set the schedule.
- 9. Click Finish.

The task gets created and runs at the scheduled time. After the task is complete, OMSA will be uninstalled from the target server.

Sample: Linux OMSA Uninstall

Use the sample Linux OMSA uninstall task for uninstalling OMSA from a Linux target. The arguments mentioned in the sample task are required parameters for the OMSA uninstall task.

1. Right-click Sample - Linux OMSA Uninstall task, and then click Clone.

Figure 21. Creating a new cloned task

— 🗑 Sample - Windows OMSA Uninstall	
🛛 🐻 Sample - Linux OMSA Uninstall	1
– 👩 Sample - Server XML Configuration	View
— 👩 Sample - Generic Command Remote	Clone
— 🗑 Sample - Generic Command Local	
— 🗑 Sample - IPMI Command	

2. In the newly cloned task window, provide a task name and click Ok.

Figure 22. Naming the cloned task

Input information for the r	wly cloned task	٤
Cloned Task Name:		
	Ok	Cancel

Figure 23. New cloned task



3. To edit the task to uninstall the OMSA package, right-click the cloned task and click Edit.



Figure 24. Editing the cloned task

- 4. In the **Create a Command Line Task** window, default command parameters will be defined to uninstall OMSA.
- 5. Click Next.

Task	Name	Linux Cloned Task	
		Remote Server Administrator Command	
		O Generic Command	
		IPMI Command	
		RACADM Command Line	
Com	mand:	bash /opt/dell/srvadmin/sbin/srvadmin-uninstall.sh	
	Ping Device	c:\linuxUninstall.txt	
		Append 🗹 Include errors	
SSH	I Port number:	22 Generate Trusted Key for Linux	

Figure 25. Deployment Wizard

- 6. Select Target.
- 7. Click Next.
- 8. Set the schedule.
- 9. Click Finish.

The task gets created and runs at the scheduled time. After the task is complete, OMSA will be uninstalled from the target server.

Deploying OMSA as Sudo User

OpenManage Essentials version 1.2 or later enables support for deploying OMSA as a sudo user. To deploy OMSA as sudo user, the following are required on the selected targets:

- Windows Management Instrumentation service must be running.
- The default Temp folder (C:\Users\<username>\AppData\Local\Temp) and (/tmp) must be available and should have sufficient space. You must also ensure that the default temp folder should not be deleted or moved.

Note: Before you deploy OpenManage Server Administrator using sudo, create a new user account, edit the sudoers file using the visudo command, and add the following:

- For target systems running 32-bit operating systems: Cmnd_Alias OMEUPDATE = /bin/tar, /opt/dell/srvadmin/bin/omexec,/tmp/LinuxPreInstallPackage/runbada,/tmp/LinuxPreInstallP ackage/omexec <sudo_username> ALL=OMEUPDATE, NOPASSWD:OMEUPDATE.-
- For target systems running 64-bit operating systems: Cmnd_Alias OMEUPDATE = /bin/tar, /opt/dell/srvadmin/bin/omexec,/tmp/LinuxPreInstallPackage64/runbada,/tmp/LinuxPreInstall Package64/omexec <sudo_username> ALL=OMEUPDATE, NOPASSWD:OMEUPDATE.

You can create tasks to deploy OpenManage Server Administrator on servers installed with Linux operating systems. You can also plan a date and time to schedule the OpenManage Server Administrator deploy task as a sudo user:

To create an OpenManage Server Administrator deployment task for sudo user:

1. Click Manage \rightarrow Remote Tasks \rightarrow Common Tasks \rightarrow Create Deployment Task.

Common Tasks	^	
Create Command line Task		
Create Deployment Task		
Create Power Task		

Figure 26. Create Deployment Task

2. After providing a task name, select Linux and provide the installer path. If the target is installed with 64-bit Linux operating system, select "64-bit System" as shown in Figure 27.

General	Task Target	Schedule and Credentials	
Task N	Name	Deploy Server Administrator Task - 7/29/2013 3:15:39 AM	◯ Windows] ⊙ Linux
Instal	ler Path	C:\Users\Administrator\Desktop\linux.tar.gz	Browse
Instal	l Arguments]
 ✓ 64- ✓ Allo 	bit System	equired)	

Figure 27. Deployment Wizard

- 3. On Task Target, do one of the following:
 - a. Select a query from the drop-down list or create a new query by clicking the New button.
 - b. Select the Linux servers on which you want to run the task and click Next.
- 4. On Schedule and Credentials, select either "Set schedule" or "Run now", and provide the sudo user credentials as shown in Figure 28.
- 5. Select "Enable Sudo" and click "Finish".

eneral	Task Target	Schedule and Credentials	
Set sc	hedule:	🗹 Activate Schedule	
◯ Run ⊙ Set	n now : schedule	7/29/2013 3:25 AM	
Enter	credentials o	of the remote target(s)	
		<domain>\<user name=""> or localhost\<user name=""></user></user></domain>	
User	Name:	testing	
	word:		
Passv	lorut		

Figure 28. Schedule and Credentials

Troubleshooting Tool

Use the Troubleshooting Tool that is installed with OpenManage Essentials for specific protocol testing. The Troubleshooting Tool can be launched using the desktop icon.

A server without OMSA shows no information about the server administrator when an SNMP test is run using the Troubleshooting Tool.

TROUBLESH		Reset Help At
tocols (Remote Box) Miscellaneous (L	ocal Box)	
eps: 1) Enter IP Address of the target de ecific settings and 4) Click on "Run Tes	evice, 2) Select protocol(s) from the list box to verify for the given d t" button.	evice, 3) Provide protoc
Remote Device		
IP Address/Host Name:	10.94.168.253	
Test		
Select Protocol(s) :	Configure SNMP Settings:	
	Community Name: Duiblic	
ICMP		
Name Resolution	Retries: 1	
OMSA Remote Enablement	Timeout: 4 seco	nds
PowerVault Modular Disk Arrays		
Services		
SNMP		
WMI		
WSMAN		
1	·]	
ecution		Run Test
suit Off 🗙 🛱 🙈		
Protocols Selected are:		1
1. <u>SNMP</u>		
	SNMP	Ĭ
MIB-II (System Name)	R410-4FS822S	

Figure 29. Running the Troubleshooting Tool

When the SNMP test is run on the server with OMSA, it displays the server administrator information.

Figure 30. Server administrator information

· · · · · · · · · · · · · · · · · · ·		1
	SNMP	
MIB-II (System Name)	R410-4FS822S	
MIB-II (MAC Address)	00:50:56:47:12:3D	
Server Administrator (Version)	7.2.0	
Storage Management (Agent Version)	4.2.0	
Inventory Collector (Agent Version)	7.1.0	

Troubleshooting

Login failure

You may have entered incorrect credentials (for the managed system). Make sure the user has permission to install OMSA on the managed system.

Unable to deploy OMSA

Make sure that the package used is applicable to the system where OMSA has to be installed.

Make sure that the .msp and .exe files are not used for fresh OMSA installation on a Windows target. For a Linux target, if an operating system specific package is used, make sure that the correct package is chosen.

OMSA task is running for long period of time

Make sure that the correct arguments are passed during installation.

Use arguments only if selective components must be installed or for the OMSA upgrade. If the install used the wrong arguments, then the OMSA Deploy task never completes.

Right-click the task, and stop the task. Log in to the managed node, open task manager and end the following processes (if they are still running):

- omexec.exe
- msiexec.exe
- RunBada.exe

Recreate the OMSA deployment task with the package applicable to the managed system and correct install arguments in OpenManage Essentials (Install arguments are optional).

OMSA is installed successfully, but the version is not updated in the OpenManage Essentials console

- To get the updated/installed version of OMSA, perform inventory on the target server in OpenManage Essentials.
- Typically the OMSA installation/upgrade does not require reboot. If the updated version is not reflected, restart SNMP services and OMSA services.

Frequently Asked Questions

1. Where are OMSA packages downloaded in OpenManage Essentials?

The OMSA package is downloaded at: C:\Program Files (x86)\Dell\SysMgt\Essentials\SystemUpdate\Packages

2. Where are OMSA packages downloaded on the managed system?

The OMSA packages are downloaded at the following locations: Windows: C:\Users\<USER>\AppData\Local\Temp\<random folder name> Linux: /tmp/BadaXXXX

3. Where are logs generated on the managed system?

Windows: C:\WINDOWS\Temp -

Linux: /tmp/BadaXXXX

4. How do I configure firewall settings?

If Firewall is enabled, you must configure it on both the OpenManage Essentials management station as well as the managed node.

- On the OpenManage Essentials station:
 - i. Open TCP port 135.
 - ii. Add the application "omremote.exe" (located in Essentials\bin) to the Firewall exception list.
- On the managed system that is to be updated:

Windows:

Run the following command using the command prompt on a Windows managed system: "netsh firewall set service RemoteAdmin"

Linux:

Refer to your specific Linux distribution for configuring firewall settings. Configure the IPTABLES to allow access to UDP Port 161 and 162 for SNMP communication and TCP Port 1311 for OMSA.

5. What is the maximum recommended number of targets for an OMSA Deploy tasks?

The maximum recommended targets for an OMSA deploy task is 20.

Summary

This white paper describes how to create an OMSA deployment task using OME, location to download OMSA packages, arguments used during installation and advantages of installing OMSA on the managed node. Installing OMSA on the managed system helps system administrators manage systems better using OpenManage Essentials.

Limitation: You can use OpenManage Essentials to deploy OMSA only on Windows, ESX, Red Hat, SUSE Linux systems and not on ESXi and XEN servers.

• OMSA deployment on Citrix XenServer:

Install OMSA manually on the managed node. Dell OpenManage is available for XenServer as a Supplemental Pack. Download and install the supplemental pack from support.dell.com.

• OMSA deployment on ESXi server:

For more information, see How to setup and configure ESXi 5 for use in OpenManage Essentials white paper and the Installing OpenManage Server Administrator on ESXi4 with OpenManage Essentials video at DellTechcenter.com.

Learn more

For more information on Dell OpenManage Essentials, visit DellTechcenter.com/OME.