Microsoft® Lync® Server 2010 on DellTM Systems





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August 2012 (revision 2.1)

Table of Contents

1	Intro	duction	. 4
	1.1	Overview	. 4
	1.2	Hardware	. 4
	1.3	Virtualization	, 4
	1.4	Disclaimer	
2	500 l	Jsers	. 5
	2.1	Overview	
	2.2	Solution Requirements	
	2.3	Recommended Solution	
	2.4	Architecture Diagram	
3	,	0 Users	
	3.1	Overview	
		n Requirements	
	3.2	Recommended Solution	
	3.3	Architecture Diagram	
4	-	0 Users	
	4.1	Solution Requirements	
	4.2	Recommended Solution	
-	4.3	Architecture Diagram	
5		00 Users	
	5.1 5.2	Solution Requirements	
	5.3	Recommended Solution	
6		Architecture Diagram	
0	6.1	Overview	
	•••	n Requirements	
	6.2	Recommended Solution	
	6.3	Architecture Diagram	
7		OO Users	
,	7.1	Solution Requirements	
	7.2	Recommended Solution	
	7.3	Architecture Diagram	

1 Introduction

1.1 Overview

This Microsoft[®] Lync Server 2010 solution architecture manual contains possible configurations that can be used to architect your Lync 2010 infrastructure. Samples in the manual are intended to serve as a blueprint or example for organizations whose requirements are similar. Each organization's requirements can differ significantly, though, and include items not accounted for in these configurations. For a configuration sized to your specific requirements, please contact your Dell representative or visit <u>Dell.com/Unified</u>.

1.2 Hardware

Sample solutions described in this manual use the following Dell equipment:

- <u>PowerEdge™ R320</u>
- PowerEdge[™] R420
- PowerEdge[™] R620
- PowerEdge[™] M620
- PowerEdge[™] R720
- <u>PowerEdge™ M1000e</u>
- <u>Force10™ S55</u>
- <u>Force10™ S60</u>
- <u>PowerConnect[™] M6348</u>
- <u>PowerConnect[™] 6248</u>
- Equallogic[™] PS4100XV
- Equallogic[™] PS6100XV

Click on the links to the product landing pages for additional information on each product.

1.3 Virtualization

Those configurations that employ hardware virtualization software assume a platform approved through Microsoft's <u>Server Virtualization Validation Program</u> and deployed consistent with Microsoft's support guidelines for running Microsoft Lync Server 2010 on a virtualization platform. In the lab, the virtualization platform used was Hyper-V.

1.4 Disclaimer

These sizing recommendations are based on sizing results obtained from Microsoft's <u>Stress and Performance</u> <u>Tool</u> for Lync 2010. Each deployment's workload may differ in specific requirements that govern sizing and architecture. The reference architectures present a suggested distribution of virtual machines on physical servers and other combinations of distribution are possible. The configurations provided in this document provide server and storage sizing guidance and do not provide recommendations for client-side devices.

2 500 Users

2.1 Overview

This reference architecture is for small Lync deployments and can support Instant Messaging, Presence, and Audio-Video Conferencing. For details on VoIP inter-operability with a PBX, VoIP Gateway, SIP Trunk or other telephony hardware, please contact Dell Infrastructure Consulting. The R620 can be replaced by T620 or R720 and the R320 by T320 with equivalent CPU and memory configuration, should tower servers be required. This solution's server, storage or networking design is not highly-available.

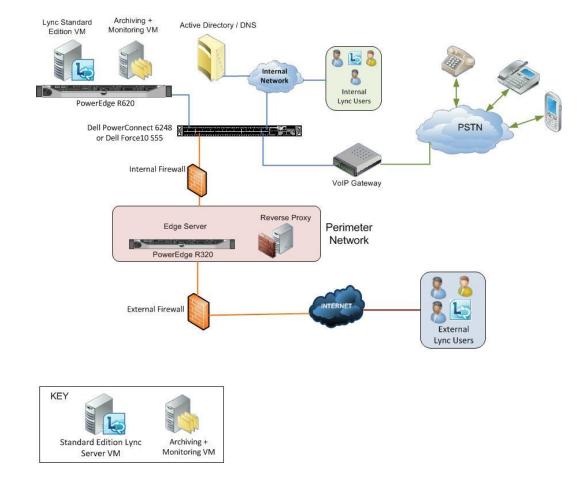
2.2 Solution Requirements

Number of users	500
High Availability	No
Virtualization	Yes
Number of Sites	1
Not included in this solution	Exchange 2010 for Email and Unified Messaging Reverse Proxy (assumed already present in Perimeter Network)

Server Configurations	Detail
Microsoft Lync Server Version	Standard Edition
Physical Server Configuration	1 x PowerEdge R620 2 x 6-core Intel Xeon 24 GB Memory 8 x 600GB 2.5" 10k SAS
Standard Edition Lync Server	1 x Windows Server 2008 R2 VM 4 vCPUs 8 GB Memory
Archiving/Monitoring Server ¹	1 x Windows Server 2008 R2 VM 4 vCPUs 8 GB Memory
Edge Server	1 x PowerEdge R320 1 x 4-core Intel Xeon 4 x 2 GB = 8 GB Memory 2 x 146GB 2.5" 15k SAS
Storage Configuration	Detail

¹ Reduced memory for smaller configuration

Storage for Archiving+Monitoring ²	Internal Storage 6 x 600GB 2.5" 10k SAS in RAID 10 ³
RAID Controller	1 x PERC H710P
Network Configuration ⁴	Detail
Network configuration	Potent
LAN Networking	1 x Dell PowerConnect 6248 or 1 x Dell Force10 S55 Switch



² Requires SQL Server 2008 R2, 2008 SP1, or 2005 SP3 in addition to Lync Server role

³ Plus 2 x 600GB 2.5" 10k SAS used for OS and VMs in RAID 1

⁴ VoIP clients may require the use of Power over Ethernet (PoE) switches

⁵ Dell Infrastructure Services Consulting engagement is recommended for VoIP implementation

3 1,000 Users

3.1 Overview

This reference architecture is for small Lync deployments and can support Instant Messaging, Presence, and Audio-Video Conferencing. For details on VoIP inter-operability with a PBX, VoIP Gateway, SIP Trunk or other telephony hardware, please contact Dell Infrastructure Consulting. The R620 can be replaced by T620 or R720 and the R320 by T320 with equivalent CPU and memory configuration, should Tower Servers be required. This solution's server, storage or networking design is highly-available. The reverse proxy is assumed to be present in the customer environment.

Solution Requirements

Number of users	1,000
High Availability	Yes ⁶
Virtualization	Yes ⁷
Number of Sites	1
Not included in this solution	Exchange servers (including UM) Reverse Proxy

Server Configurations	Detail
Microsoft Lync Server Version	Enterprise Edition
Physical Server Configuration ⁸	2 x PowerEdge R620 2 x 6-core Intel Xeon 64 GB Memory 2 x 300GB 2.5" 15k SAS
Front End, Mediation and A/V Conferencing VMs (Collocated) in a pool	2 x Windows Server 2008 R2 VMs 1 VM per Host 4 vCPUs 16 GB Memory
Archiving+Monitoring VM ⁹	1 x Windows Server 2008 R2 VM 4 vCPUs 20 GB Memory

⁶ Designed to tolerate failure of any one physical machine

⁷ Excludes Back End SQL Server

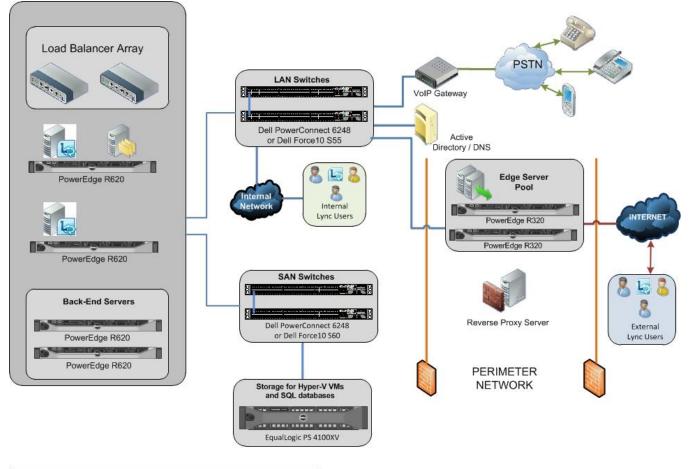
⁸ HyperV failover clustering should be configured

⁹ Requires SQL Server 2008 R2, 2008 SP1, or 2005 SP3 in addition to Lync Server role

Back End Servers (using SQL Server fail-over clustering)	2 x PowerEdge R620 2 x 4-core Intel Xeon 16 GB Memory 2 x 146GB 2.5" 15k SAS
Edge Servers ¹⁰	2 x PowerEdge R320 1 x 4-core Intel Xeon 8 GB Memory 2 x 146GB 2.5" 15k SAS
Storage Configuration	Detail
Storage for VMs, Back-End and Archiving/Monitoring	Dell Equallogic PS 4100XV 24 x 146GB 2.5" 15k SAS in RAID 10
Network Configuration ¹¹	Detail
LAN Networking	2 x Dell PowerConnect 6248 or 2 x Dell Force10 S55 Switches
SAN Networking	2 x Dell PowerConnect 6248 or 2 x Dell Force10 S60 Switches
Additional Hardware	4 x Quad Port Network Interface Cards ¹²
VoIP Connectivity ¹³	PSTN Gateway or SIP Trunk

 ¹⁰ Edge pool to be configured with DNS Load Balancing
 ¹¹ VoIP clients may require the use of Power over Ethernet (PoE) switches
 ¹² Connectivity to Equallogic iSCSI SAN for 2 x Back-End, 2 x Front-End/Archiving+Monitoring Hosts
 ¹³ Dell Infrastructure Services Consulting engagement is recommended for VoIP implementation

3.3 Architecture Diagram





Front End, Mediation and A/V Conferencing Servers (collocated) VM



Archiving + Monitoring Server VM

4 5,000 Users

4.1 Overview

This reference architecture is for small/mid-size Lync deployments and can support Instant Messaging, Presence, and Audio-Video Conferencing. For details on VoIP inter-operability with a PBX, VoIP Gateway, SIP Trunk or other telephony hardware, please contact Dell Infrastructure Consulting. The R620 can be replaced by T620 or R720 and the R320 by T320 with equivalent CPU and memory configuration, should Tower Servers be required. This solution's server, storage or networking design is highly-available and it is recommended that both controllers be used for the PS6100XV storage array. This Edge Server user model leverages the Microsoft recommendation of 4 cores per 7500 users. A reverse proxy is assumed to be present in the customer environment.

4.2 Solution Requirements

Number of users	5,000 (70% Internal and 30% External)
High Availability	Yes ¹⁴
Virtualization	Partially virtualized
Number of Sites	2
Not included in this solution	Exchange servers (including UM)
	Reverse Proxy

Server Configurations	Detail
Microsoft Lync Server Version	Enterprise Edition
Physical Server Configuration ¹⁵	2 x PowerEdge R620 2 x 8-core Intel Xeon 72 GB Memory 2 x 300GB 2.5" 15k SAS
Front End, Mediation and A/V Conferencing VMs (Collocated) in a pool	3 x Windows Server 2008 R2 VMs 1 VM on 1 st Host. 2 VMs on 2 nd Host. 4 vCPUs 16 GB Memory
Archiving+Monitoring VM ¹⁶	1 x Windows Server 2008 R2 VMs 1 VM per Host 4 vCPUs 20 GB Memory

¹⁴ Designed to tolerate failure of any one physical machine

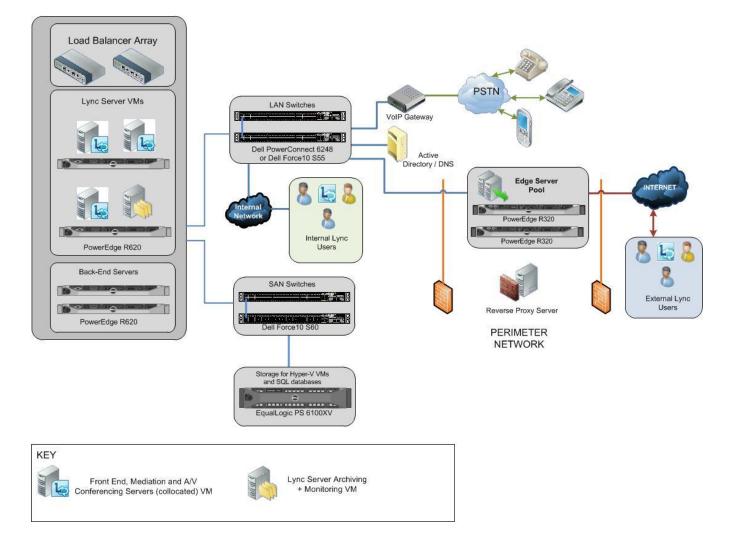
¹⁵ Configure HyperV fail-over clustering

¹⁶ Requires SQL Server 2008 R2, 2008 SP1, or 2005 SP3 in addition to Lync Server role

Back End Server (using SQL Server fail-over clustering)	2 x PowerEdge R620 2 x 4-core Intel Xeon 32 GB Memory 2 x 146GB 2.5" 15k SAS
Edge Servers ¹⁷	2 x PowerEdge R320 1 x 4-core Intel Xeon 8 GB Memory 2 x 146GB 2.5" 15k SAS
Storage Configuration	Detail
Storage for VMs, Back-End and Archiving+Monitoring ¹⁸	Dell Equallogic PS 6100XV 24 x 146GB 2.5" 15k SAS in RAID 10
Network Configuration ¹⁹	Detail
LAN Networking	2 x Dell PowerConnect 6248 or 2 x Dell Force10 S55 Switches
SAN Networking	2 x Dell Force10 S60 Switches
Additional Hardware	4 x Quad Port Network Interface Cards ²⁰ 2 x Dual Port Network Interface Cards ²¹
VoIP Connectivity ²²	PSTN Gateway or SIP Trunk

 ¹⁷ Edge pool to be configured with DNS Load Balancing
 ¹⁸ Consolidated Storage for smaller deployment
 ¹⁹ VoIP clients may require the use of Power over Ethernet (PoE) switches
 ²⁰ Connectivity to Equallogic iSCSI SAN for 2 x Back-End, 2 x Front-End/Archiving+Monitoring
 ²¹ Networking for Edge Servers: 1 card per server and 2 ports for internal access and 2 ports for external access
 ²² Dell Infrastructure Services Consulting engagement is recommended for VoIP implementation

Microsoft Lync Server 2010 on Dell Servers



5 10,000 Users

5.1 Overview

This reference architecture is for medium-sized Lync deployments and can support Instant Messaging, Presence and Audio-Video Conferencing. For details on VoIP inter-operability with a PBX, VoIP Gateway, SIP Trunk or other telephony hardware, please contact Dell Infrastructure Consulting. The R620 can be replaced by T620 and the R420 by T420 with equivalent CPU and memory configuration, should Tower Servers be required. If the larger form factor R720s are required, this replacement is also possible. This solution's server, storage or networking design is highly-available and it is recommended that both controllers be used for the storage arrays, and the switches be used in a HA-pair. This Edge Server user model leverages the Microsoft recommendation of 8 cores per 15000 users. A reverse proxy is assumed to be present in the customer environment.

Number of users	10,000 (Internal - 70% and External - 30%)
High Availability	Yes ²³
Virtualization	Yes ²⁴
Number of Sites	1
Number of Branch Offices	2 (500 users each)
Not included in this solution	Exchange servers (including UM) Reverse Proxy

5.2 Solution Requirements

Server Configurations	Detail
Microsoft Lync Server Version	Enterprise Edition
Physical Server Configuration ²⁵	3 x PowerEdge R620 2 x 8-core Intel Xeon 64 GB Memory 2 x 300GB 2.5" 15k SAS
Front End, Mediation Server VMs in a pool	3 x Windows Server 2008 R2 VMs 1 VM per Host 4 vCPUs 16 GB Memory
Audio/Video Conferencing Server VMs in a pool	2 x Windows Server 2008 R2 VMs 1 VM per Host

²³ Designed to tolerate failure of any one physical machine

²⁴ Excludes Back End SQL Server

²⁵ Configure Hyper-V fail-over clustering

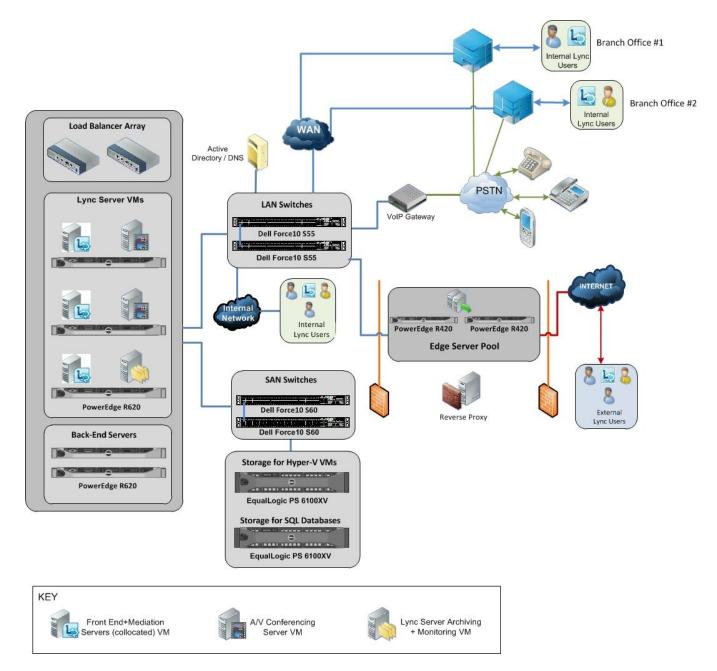
	4 vCPUs
	16 GB Memory
Archiving+Monitoring Server VM ²⁶	1 x Windows Server 2008 R2 VM
	4 vCPUs
	20 GB Memory
Back End Server (using SQL Server fail-over clustering)	2 x PowerEdge R620
	2 x 4-core Intel Xeon
back End Server (using SQE Server rail-over clustering)	32 GB Memory
	2 x 146GB 2.5" 15k SAS
	2 x PowerEdge R420
Edge Servers ²⁷	1 x 4-core Intel Xeon
Lage Servers	8 GB Memory
	2 x 146GB 2.5" 15k SAS
Survivable Branch Appliance ²⁸	2 (1 per branch office)
Network Configuration ²⁹	Detail
LAN Networking	2 x Dell Force10 S55 Switches
SAN Networking	2 x Dell Force10 S60 Switches
Storage Configuration	Detail
Storage for VMs	Dell Equallogic PS 6100XV
Storage for VMS	24 x 146GB 2.5" SAS 15k in RAID 10
Champion for Deale Find and Archite to a (the structure	Dell Equallogic PS 6100XV
Storage for Back-End and Archiving/Monitoring	24 x 146GB 2.5" SAS 15k in RAID 10
	5 x Quad Port Network Interface Cards ³⁰
Additional Hardware	2 x Dual Port Network Interface Cards ³¹
VoIP Connectivity ³²	PSTN Gateway or SIP Trunking

²⁶ Requires SQL Server 2008 R2, 2008 SP1, or 2005 SP3 in addition to Lync Server role ²⁷ Edge pool to be configured with DNS Load Balancing

²⁸ From approved SBA vendor from Microsoft

 ²⁹ VoIP clients may require the use of Power over Ethernet (PoE) switches
 ³⁰ Connectivity to Equallogic iSCSI SAN: 3 for physical servers and 2 for back-end SQL

 ³¹ Connectivity for Edge Servers. 2 ports per server for internal and 2 ports per server for external.
 ³² Dell Infrastructure Services Consulting engagement is recommended for VoIP implementation



6 15,000 Users

6.1 Overview

This reference architecture is for medium-large Lync deployments and can support Instant Messaging, Presence and Audio-Video Conferencing. For details on VoIP inter-operability with a PBX, VoIP Gateway, SIP Trunk or other telephony hardware, please contact Dell Infrastructure Consulting. The R720 can be replaced by R620 or T620, based on requirements. The R420 can be replaced by T420. This solution's server, storage or networking design is highly-available and it is recommended that both controllers be used for the storage arrays, and the switches be used in a HA-pair. This Edge Server user model leverages the Microsoft recommendation of 8 cores per 15000 users. A reverse proxy is assumed to be present in the customer environment.

Solution Requirements

Number of users	15000
High Availability	Yes ³³
Virtualization	Yes ³⁴
Number of Sites	1
Not included in this solution	Exchange servers (including UM) Reverse Proxy

Server Configurations	Detail
Microsoft Lync Server Version	Enterprise Edition
Physical Server Configuration ³⁵	4 x PowerEdge R720 2 x 8-core Intel Xeon 64GB Memory 2 x 300GB 2.5" 15k SAS
Front-End and Mediation Server VMs in a pool	4 x Windows Server 2008 R2 VMs 1 x VM on each host 4 vCPUs per VM 16 GB Memory per VM
A/V Conferencing Server VMs in a pool	2 x Windows Server 2008 R2 VMs 1 x VM on 2 hosts 4 vCPUs per VM 16 GB Memory per VM

³³ Designed to tolerate failure of any one physical machine

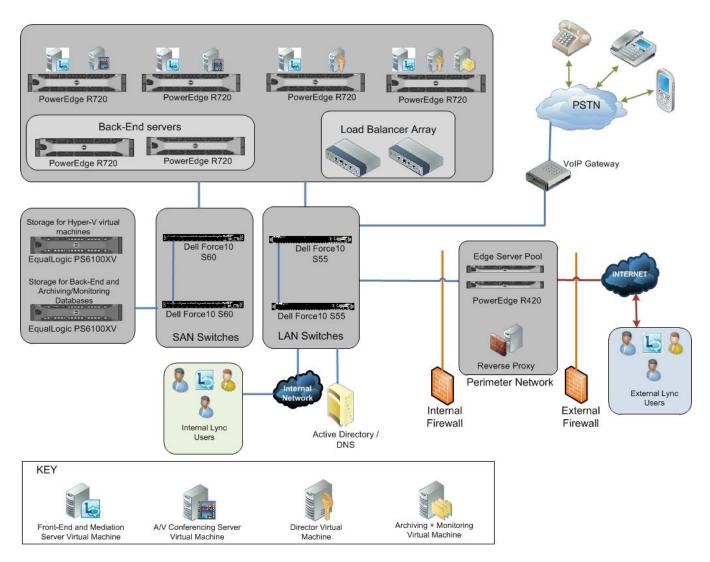
³⁴ Excludes Back End SQL Server

³⁵ Configure HyperV fail-over clustering

	2 x Windows Server 2008 R2 VMs
Director VMs in a peol	1 x VM on 2 hosts
Director VMs in a pool	4 vCPUs per VM
	4 GB Memory per VM
Archiving+Monitoring Virtual Machine ³⁶	1 x Windows Server 2008 R2 VMs
	4 vCPUs per VM
	20 GB Memory per VM
Back-End Server (using SQL Server fail-over clustering)	2 x PowerEdge R720
	2 x 4-core Intel Xeon
	32 GB Memory
	2 x 146GB 2.5" 15k SAS
Edge Servers ³⁷	2 x PowerEdge R420
	2 x 4-core Intel Xeon
	16 GB Memory
	2 x 146GB 2.5" 15k SAS
Storage Configuration	Detail
Storage for VMs	Dell Equallogic PS 6100XV iSCSI SAN
	24 x 146GB 2.5" SAS 15k in RAID 10
Storage for Back-End Database, Archiving/Monitoring	Dell Equallogic PS 6100XV iSCSI SAN
Database	24 x 146GB 2.5" SAS 15k in RAID 10
Additional Hardware	6 x Quad Port Network Interface Cards ³⁸
Networking Configuration ³⁹	Detail
LAN Networking	2 x Dell Force10 S55 Switches
SAN Networking	2 x Dell Force10 S60 Switches
VoIP Connectivity ⁴⁰	PSTN Gateway or SIP Trunking

 ³⁶ Requires SQL Server 2008 R2, 2008 SP1, or 2005 SP3 in addition to Lync Server role
 ³⁷ Edge pool to be configured with DNS Load Balancing
 ³⁸ Connectivity to Equallogic iSCSI SAN: 4 for physical servers and 2 for back-end SQL
 ³⁹ VoIP clients may require the use of Power over Ethernet (PoE) switches
 ⁴⁰ Dell Infrastructure Services Consulting engagement is recommended for VoIP implementation

Microsoft Lync Server 2010 on Dell Servers



7 25,000 Users

7.1 Overview

This reference architecture is for a large Lync deployment and can support Instant Messaging, Presence and Audio-Video Conferencing. For details on VoIP inter-operability with a PBX, VoIP Gateway, SIP Trunk or other telephony hardware, please contact Dell Infrastructure Consulting. To minimize datacenter footprint, blade servers are used in this architecture. However, if rack servers are preferred, then the M620 blades can be replaced by equivalent R620 servers. This solution's server, storage or networking design is highly-available and it is recommended that both controllers be used for the storage arrays, and the switches be used in a HA-pair. This Edge Server user model leverages the Microsoft recommendation of 8 cores per 15000 users and tolerates a single server failure. A reverse proxy is assumed to be present in the customer environment.

7.2 Solution Requirements

Number of users	25,000
High Availability	Yes ⁴¹
Virtualization	Yes ⁴²
Number of Sites	1 ⁴³
Number of Branch Offices	2 (500 users each)
Not included in this solution	Exchange servers (including UM) Reverse Proxy

Server Configurations	Detail
Microsoft Lync Server Version	Enterprise Edition
Physical Server Configuration ⁴⁴	6 x PowerEdge M620 2 x 6-core Intel Xeon 64 GB of RAM 2 x 300GB 2.5" 15k SAS
Front End, Mediation Server VMs in a pool	6 x Windows Server 2008 R2 VMs 1 VM on each host 4 vCPUs per VM 16GB Memory per VM
Audio/Video Conferencing Server VMs in a pool	3 x Windows Server 2008 R2 VMs 1 VM on each host

⁴¹ Designed to tolerate failure of any one physical machine

⁴² Excludes Back End SQL Server

⁴³ To scale up in another site, replicate configuration for Virtualization and Back End servers from this or other reference configurations in this booklet

⁴⁴ Configure HyperV fail-over clustering

	4 vCPUs per VM
	16GB Memory per VM
Lync Server Director VMs in a pool	3 x Windows Server 2008 R2 VMs 1 VM on each host 4 vCPUs per VM 4GB Memory per VM
Archiving+Monitoring VM ⁴⁵	1 x Windows Server 2008 R2 VM 4 vCPUs 20GB of Memory
Back End Server (using SQL Server fail-over clustering)	2 x PowerEdge M620 2 x 6-core Intel Xeon 32 GB Memory 2 x 146GB 2.5" 15k SAS
Edge Servers ⁴⁶	3 x PowerEdge R420 2 x 4-core Intel Xeon 16 GB Memory 2 x 146GB 2.5" 15k SAS
Survivable Branch Appliance ⁴⁷	2 (1 per branch office)
Storage Configuration	Detail
Storage for VMs	Detail Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10
	Dell Equallogic PS 6100XV iSCSI SAN
Storage for VMs	Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10 Dell Equallogic PS 6100XV iSCSI SAN
Storage for VMs Storage for Back-End Database, Archiving/Monitoring Database	Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10 Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10 9 x 1Gbps dual-port mezzanine cards ⁴⁸ 3 x 1Gbps dual-port NICs ⁴⁹
Storage for VMs Storage for Back-End Database, Archiving/Monitoring Database Additional Hardware	Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10 Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10 9 x 1Gbps dual-port mezzanine cards ⁴⁸ 3 x 1Gbps dual-port NICs ⁴⁹ 1 x M1000e blade chassis
Storage for VMs Storage for Back-End Database, Archiving/Monitoring Database Additional Hardware Networking Configuration ⁵⁰	Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10 Dell Equallogic PS 6100XV iSCSI SAN 24 x 146GB 2.5" SAS 15k in RAID 10 9 x 1Gbps dual-port mezzanine cards ⁴⁸ 3 x 1Gbps dual-port NICs ⁴⁹ 1 x M1000e blade chassis Detail 2 x Dell Force10 S55 Switches 2 x Dell PowerConnect M6348 Chassis
Storage for VMs Storage for Back-End Database, Archiving/Monitoring Database Additional Hardware Networking Configuration ⁵⁰ LAN Networking	Dell Equallogic PS 6100XV iSCSI SAN24 x 146GB 2.5" SAS 15k in RAID 10Dell Equallogic PS 6100XV iSCSI SAN24 x 146GB 2.5" SAS 15k in RAID 109 x 1Gbps dual-port mezzanine cards483 x 1Gbps dual-port NICs491 x M1000e blade chassisDetail2 x Dell Force10 S55 Switches2 x Dell Force10 S60 Switches2 x Dell Force10 S60 Switches2 x Dell Force10 S60 Switches2 x Dell PowerConnect M6348 Chassis

 ⁴⁵ Requires SQL Server 2008 R2, 2008 SP1, or 2005 SP3 in addition to Lync Server role
 ⁴⁶ Edge pool to be configured with DNS Load Balancing

⁴⁷ From Microsoft approved SBA vendor

⁴⁸ Connectivity to Equallogic iSCSI SAN for each host

⁴⁹ Connectivity for Edge. 2 ports for internal network and 2 ports for external network per server.

 ⁵⁰ VoIP clients may require the use of Power over Ethernet (PoE) switches
 ⁵¹ Dell Infrastructure Services Consulting engagement is recommended for VoIP implementation

