Technical Guide - Deploying OpenShift Container Platform 3.2 in the Dell Red Hat OpenStack Cloud Solution - Version 5.0



Contents

Trademarks	4
Notes, Cautions, and Warnings	5
Glossary	6
Glossary	
Executive Summary	7
About OpenShift on OpenStack	
Intended Audience	
Theriaca / Idaicrice	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
About OpenShift on OpenStack	8
About This Document	c
7.50dt 1715 Boddiffertamanna 1715 Anna 1715 An	
Background	10
Architecture	
Architecture	
Plan and Prepare to Install OpenShift	12
Installation Plan	
Prepare the Environment	
Ensure Subscriptions Credentials and Pool ID	
Network Requirements	
Obtain the Guest Image	
Set Ample Default Quotas	
Configure LBaaS on All Controllers	
Configure Heat Services	
Increase Keystone Token Expiration Value	
Upload the Image into Glance	
Obtain the OpenShift-on-OpenStack Repository	
Prepare the Heat YAML Files	
Installation and Configuration	21
Execute Heat Templates	
Troubleshoot and Debug Failures	
Heat Events	
Time-savers	22
Debugging in Proper Order	

About Ansible Log Files	23
Validate the Installation	
List the Nodes	24
Ensure a Working Router	24
Deploy the Router Pod to a Master	25
Configure a Docker Registry with Persistent Storage	27
Create a Cinder Volume	
Configure Red Hat Ceph Storage and Cinder Persistent Storage	
Create the Docker-Registry	
Create a Sample User in OpenShift	
Configure OpenShift Web GUI Access	35
Make DNS World Accessible	
Ensure the Wildcard Domain Resolves to the Router	
Add DNS to the Bastion HostNavigate to the OpenShift Web Console	
Deploy a Sample Application	38
Next Steps	41
TOX OCOPONIES	
Getting Help	
Contacting Dell	
References	42
To Learn More	12

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Notes, Cautions, and Warnings

- A **Note** indicates important information that helps you make better use of your system.
- A **Caution** indicates potential damage to hardware or loss of data if instructions are not followed.
- A Warning indicates a potential for property damage, personal injury, or death.

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Glossary

Director Node

The VM where the RHEL OSP Director Node was installed. It should have an Admin user (*osp_admin* in some cases) and the configuration files to access the OpenStack API.

docker-registry

Included in the OpenShift solution to store the docker-images provided by OpenShift and the images created when building applications. Implemented as an OpenShift application, but requires special routing considerations.

Infra/Master/Node Hosts

VM host types managed by OpenStack, and created by the Heat templates.

OpenShift Router

Routes requests for applications to proper pods. Part of the OpenShift solution which uses an HAProxy that routes HTTP1.1 requests to the proper pod for execution. Deployed on the Master hosts in this architecture, but can be deployed on Node hosts with the proper IP addressing and routing configuration.

OpenStack API IP Address

The IP address of the host serving the OpenStack APIs. It is located in the *overcloudrc* configuration file, as the OS AUTH URL.

osp_admin

The administrative user that was created on the Director Node for the Overcloud deployment. Referenced often for the installation and configuration of this solution. Found as the "user" value in the *director.cfg* file. Also found in the automation installation bastion host's *.ini* file as settings_sample.ini:director_install_user=.

overcloudrc

The configuration file that holds the OS_AUTH_URL and other critical configuration settings for accessing the OpenStack APIs of the Overcloud. Found on the Director Node, in the home directory of the *osp_admin* account.

Executive Summary

In order to meet the demands put on an organization by customers, developers need a way to provision environments and build and deploy applications with their components in a self-service fashion. IT Operations needs to be able to provide this with a secure, enterprise-grade environment that can have policy based control for automation of cluster services, scheduling and orchestration of the applications. By incorporating an OpenShift container management and OpenStack virtual machine clusters, these demands can be met quickly and effectively.

About OpenShift on OpenStack

Red Hat OpenShift Container Platform 3.2 is a Platform as a Service (PaaS) product. Its developer-centric approach enables developers to create and deploy applications with more predictability, greater ease, and less operator intervention. It manages deployments and provides application scalability services.

In the data center, OpenShift Container Platform 3.2 is deployed on Red Hat Enterprise Linux Server 7, and is comprised of application containers powered by Docker, and orchestration and management provided by Kubernetes.

Integration of OpenShift with OpenStack allows the organization to leverage existing operational techniques and organizational policies, adding a layer of deployment and redeployment flexibility not common in non-virtual deployments. This solution provides an example demonstrating how OpenShift Container Platform 3.2 basic usage can occur on a robust OpenStack infrastructure.

The configuration described in this document consists of three OpenShift master virtual machines and four OpenShift node virtual machines in single datacenter environment. The addition of more nodes is possible, but not documented here. In addition to the configuration, operational management tasks are shown to demonstrate functionality.

This version of the documentation introduces High Availability features of OpenShift Container Platform 3.2, to a robust, production-ready deployment of OpenShift on OpenStack.

OpenShift Container Platform 3.2 is hosted at http://www.openshift.com. It is based upon OpenShift Origin, the open source software project hosted at http://www.openshift.org.

Intended Audience

This technical guide shows the administrator how to build and deploy OpenShift in their Dell Red Hat OpenStack Cloud Solution. The end user is not directly addressed in this document.

Find out more about developing and managing the OpenShift Container Platform by accessing the Red Hat documentation here: https://docs.openshift.com/enterprise/3.2/welcome/index.html.

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This document contains code and configuration samples in monospace fonts. While it is tempting for the user to copy and paste those values from this document into their system, it is inadvisable and not supported. While we make every effort to ensure that the documentation is correct and complete, documents rendered via some client applications make unpredictable changes to the actual spacing of the data elements, and lose fidelity to what a proper code or configuration setting should actually be to work properly. We see very impactful changes, for example, between the Firefox PDF display and the Adobe Acrobat reader PDF display.

Copy and paste from this document only with full understanding of the necessary formatting changes that you'll have to make. We have made efforts to provide online verbatim copies of the essential data, as well as pointing the user to appropriate external documentation to achieve the proper formatting.

OpenShift will be running on multiple VMs. Some of them will require Internet access.

This solution uses several Open Source projects to install OpenShift, listed in *Table 1: Work Resources* on page 10:

Table 1: Work Resources

Project	Description	URL
OpenShift on OpenStack	Heat templates and scripts to set up the OpenStack environment and kick off the OpenShift Ansible installation. Not packaged by Red Hat.	https://github.com/redhat- openstack/openshift-on- openstack
OpenShift Ansible Playbooks	Ansible playbooks to deploy all manner of OpenShift on all manner of infrastructures. Packaged by Red Hat and available in repositories.	https://github.com/openshift/ openshift-ansible
OpenShift Container Platform 3.2 Documentation	Information required to set up and manage an OpenShift Container Platform environment, as a cluster administrator or an application developer.	https://docs.openshift.com/ enterprise/3.2/welcome/ index.html

Architecture

Figure 1: Solution Architecture on page 11 displays a conceptual visualization of the Dell Red Hat OpenStack Cloud Solution architecture with OpenShift and CloudForms:

OpenShift on OpenStack with CloudForms Dell-Red Hat Solution version 5

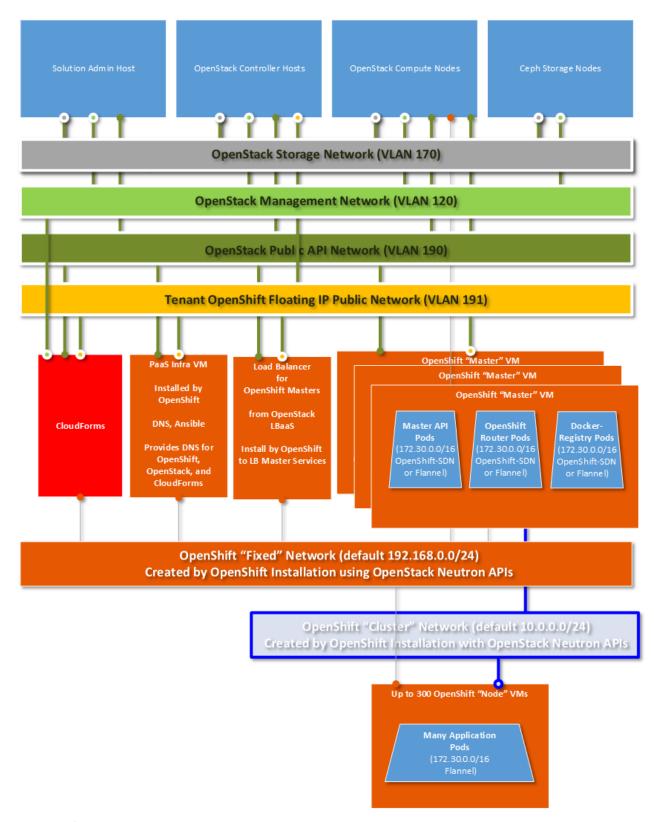


Figure 1: Solution Architecture

Plan and Prepare to Install OpenShift

You must carefully plan the OpenShift installation, and prepare the environment. Topics discussed include:

- *Installation Plan* on page 12
- Prepare the Environment on page 12

Installation Plan

The major, critical steps for installing OpenShift on OpenStack include:

- 1. Prepare the environment
 - a. Update OpenStack configuration
- 2. Director Node
 - a. Clone the openshift-on-openstack repository.
 - **b.** Customize the Heat templates
 - c. Execute the installation
- 3. OpenShift master
 - a. Configure and deploy a registry
 - **b.** Configure and deploy a router
 - c. Configure end users
 - **d.** Configure management users (also for CloudForms)
- 4. Deploy a sample application

Prepare the Environment on page 12 delves deeper into each step.

Prepare the Environment

Follow these procedures to prepare the OpenShift installation environment:

- Ensure Subscriptions Credentials and Pool ID on page 12
- Network Requirements on page 13
- Obtain the Guest Image on page 13
- Set Ample Default Quotas on page 13
- Configure LBaaS on All Controllers on page 13
- Configure Heat Services on page 14
- Increase Keystone Token Expiration Value on page 16
- Upload the Image into Glance on page 17
- Obtain the OpenShift-on-OpenStack Repository on page 17
- Prepare the Heat YAML Files on page 18

Ensure Subscriptions Credentials and Pool ID

You must have Red Hat subscriptions to:

- Red Hat OpenStack Platform 8
- OpenShift Container Platform 3.2

Have ready the username, password, and pool ID for the Red Hat OpenStack Platform and OpenShift.

Network Requirements

Network requirements include:

- VMs require access to the Internet to download packages.
- (Optional) Complete access by the CloudForms VM to the Provisioning vLAN, to address the Undercloud VM and Overcloud Nodes.

See Integrating CloudForms 4.1 and OpenShift 3.2 in the Dell Red Hat OpenStack Cloud Solution -Version 5.0 for more information.

Obtain the Guest Image

Ensure that you have a RHEL 7.2 KVM Guest Image, in QCOW2 format.

The rhel-guest-image-7.2-20160302.0.x86_64.qcow2 file can be found at https://access.redhat.com/ downloads/content/69/ver=/rhel---7/7.2/x86_64/product-software.

Set Ample Default Quotas

To set default quotas:

- 1. Log into the OpenStack Horizon dashboard as the Admin user.
- 2. Select Identities.
- 3. Click to expand the dropdown list next to the Admin project, and then select Manage Quotas.
- 4. Set all your quotas very high (10,000 or higher.) This enables you to launch as many VMs as you require, create security groups, etc.
- 5. Click on Save to continue.

Configure LBaaS on All Controllers

To configure Load Balacing as a Service (LBaaS), perform the following procedures:

- 1. On all Controller Nodes, enable the HAProxy plug-in using the service_provider parameter, by editing the /etc/neutron/neutron_lbaas.conf file.
 - **a.** Find the following line in the file, and ensure that it is set as follows:
 - Note: THIS LINE IS SPLIT HERE, BUT MUST BE PUT IN CONFIGURATION FILE AS ONE Ø LINE

service_provider=LOADBALANCER: Haproxy: neutron_lbaas.services.loadbalancer. drivers.haproxy.plugin_driver.HaproxyOnHostPluginDriver:default

- 2. On all Controller Nodes, enable the LBaaS plug-in using the service_plugins value, by editing the /etc/neutron/neutron.conf file.
 - **a.** Find the following line in the file, and ensure that it is set as follows:

```
service_plugins = router,qos,lbaas
```

- 3. On all Controller Nodes, enable LBaaS Integration with Dashboard using the enable_1b option, by editing the /etc/openstack-dashboard/local settings file.
 - **a.** Find the following line in the file, and ensure that it is set as follows:

```
OPENSTACK_NEUTRON_NETWORK = { 'enable_lb': True,
```

- 4. On all Controller Nodes, enable the HAProxy load balancer in the /etc/neutron/lbaas_agent.ini file.
 - **a.** Find the following line in the file, and ensure that it is set as follows:



Note: THIS LINE IS SPLIT HERE, BUT MUST BE PUT IN CONFIGURATION FILE AS ONE LINE

```
device_driver = neutron.services.loadbalancer.drivers.haproxy.
namespace_driver.HaproxyNSDriver
```

- 5. On all Controller Nodes, configure the user_group option in the /etc/neutron/lbaas_agent.ini file.
 - **a.** Find the following line in the file, and ensure that it is set as follows:

```
# The user group
# user_group = nogroup
user_group = haproxy
```

- **6.** On **all** Controller Nodes, select the required driver in the /etc/neutron/lbaas_agent.ini file.
 - **a.** Find the following line in the file, and ensure that it is set as follows:

```
interface_driver = neutron.agent.linux.interface.OVSInterfaceDriver
```

7. On any one Controller Node only, restart all the services by executing the following command:

```
# pcs resource restart neutron-server
# pcs resource restart httpd.service
```

- **8.** Log into to the Director Node as the *osp_admin* user.
- **9.** Restart the LBaaS services by executing the following commands:

```
$ for mysystem in cntl0 cntl1 cntl2; do ssh $mysystem systemctl \
restart neutron-lbaas-agent ; done
$ for mysystem in cntl0 cntl1 cntl2; do ssh $mysystem systemctl \
enable neutron-lbaas-agent ; done
```

10.Ensure that LBaaS is running on your system by executing the following command:

```
$ neutron agent-list
```

Configure Heat Services

Follow these procedures to set up and configure more Heat services:

- Confirm or Create the heat-cfn Service on page 14
- Set Metadata Server URLs on page 15

Confirm or Create the heat-cfn Service

The heat-cfn service must be present. If it is not, it must be created. For more information see https://access.redhat.com/documentation/en/red-hat-openstack-platform/8/installation-reference/92-configure-the-orchestration-service.

1. From the Director, Source the *overcloudrc* file to authenticate to the Overcloud, by executing the following command:

```
# . ./overcloudrc
```

2. Check the output of the following command to see if the service has been created:

```
# keystone service-list | grep heat-cfn
```

```
# keystone service-create --name heat-cfn --type cloudformation
```

4. Check the output of the following command to see if the heat-cfn endpoint has already been been created:

```
# keystone endpoint-list | grep heat-cfn
```

5. If there is no output (other than warnings associated with command deprecation), then create the endpoint using the value substitutions as in the following example.



Note: The <Heat VIP> value can either be the VIP dedicated to Heat, or the IP address of the current Controller host on the OpenStack Public API network. In this example, the <Heat VIP> is 192.168.190.70, as shown in the ip address command.

Set Metadata Server URLs

The default installation has the Heat APIs incorrectly sending the heat_metadata_server_url and heat_waitcondition_server_url to clients as the 192.168.140.x addresses of the Controllers. They should be telling the clients to access these services through the VIP (i.e., the OpenStack Public API IP address).

To set the proper metadata server URLs:

1. On all Controller Nodes, ensure that the heat_metadata_server_url is the URL with the OpenStack Public API IP Address port 8000, by editing the /etc/heat/heat.conf file:

```
# heat things to listen

# URL of the Heat metadata server. (string value)
#heat_metadata_server_url =
heat_metadata_server_url =http://<OpenStack Public API IP Address>:8000

# URL of the Heat waitcondition server. (string value)
#heat_waitcondition_server_url = <None>
heat_waitcondition_server_url = http://<OpenStack Public API IP
Address>:8000/v1/waitcondition

# URL of the Heat CloudWatch server. (string value)
#heat_watch_server_url =
heat_watch_server_url =http://<OpenStack Public API IP Address>:8003
```

2. On any one Controller Node only, restart all the services by executing the following command:

```
# pcs resource show | grep heat | awk ' { print $3 }' | xargs -n1 pcs \
```

```
resource restart
```

3. Ensure proper service restart:

```
# pcs resource | grep -A1 heat

Clone Set: openstack-heat-engine-clone [openstack-heat-engine]
    Started: [ tan-controller-0 tan-controller-1 tan-controller-2 ]

--
    Clone Set: openstack-heat-api-clone [openstack-heat-api]
        Started: [ tan-controller-0 tan-controller-1 tan-controller-2 ]

--
    Clone Set: openstack-heat-api-cloudwatch-clone [openstack-heat-api-cloudwatch]
        Started: [ tan-controller-0 tan-controller-1 tan-controller-2 ]

--
    Clone Set: openstack-heat-api-cfn-clone [openstack-heat-api-cfn]
        Started: [ tan-controller-0 tan-controller-1 tan-controller-2 ]
```

4. Ensure that the endpoints that can be accessed from the VMs are created by examining the endpoint with the following command:

5. Ensure that the watch server is listening by executing the following command:

```
$ ss -lntp | grep 8003

LISTEN 0 128 192.168.140.73:8003 *:*

LISTEN 0 128 192.168.190.125:8003 *:*

LISTEN 0 128 192.168.140.70:8003 *:*
```

Increase Keystone Token Expiration Value

Automated portions of the installation can exceed the default timeout of the Keystone token that the Heat client obtains when it first begins the automated installation.

To increase the token expiration value:

1. On all Controller Nodes, increase the value by executing the following command:

```
# . ~/overcloudrc
# openstack-config --verbose --set /etc/keystone/keystone.conf token \
expiration 86400
```

2. On **any one** Controller Node **only**, restart the Keystone service by executing the following command:

```
# pcs resource restart openstack-keystone
```

3. Ensure that the new 24-hour setting (86400 seconds) appears by executing the following command:

```
# . ~/overcloudrc
# openstack token issue -c expires
```

Upload the Image into Glance

Now you can upload the RHEL 7.2 QCOW2 image, obtained in *Obtain the Guest Image* on page 13, into Glance.

To upload the image:

- **1.** On the Director Node, become user *osp_admin*.
- 2. Source the *overcloudrc* file to authenticate to the Overcloud, by executing the following command:

```
# . ./overcloudrc
```

3. Check the Glance version by executing the following command:

```
$ glance --version
1.1.1
```

- 4. Create the Glance image:
 - **Note:** Some versions of the Glance client express "--is-Public True" differently.

```
$ glance image-create --name rhel72 --is-public True \
  --disk-format qcow2 --container-format bare \
  --file rhel-guest-image-7.2-20151102.0.x86_64.qcow2
            Value
Property
                   486900b54f4757cb2d6b59d9bce9fe90
 checksum
 container_format | bare
 created_at | 2016-05-13T18:38:19.000000 deleted | False
 deleted_at
disk_format
                  None
                  | qcow2
                  c0d6cf3d-196e-4fc8-a62c-39bae4a36152
 is_public
                  True
 min_disk
                  0
                  0
 min_ram
                  rhel72
 name
                  clb740d8571f4cb5aa66f8ddcfdec015
 owner
 protected
              | False
| 474909696
 size
 status
                  active
 updated_at
                  2016-05-13T18:38:26.000000
 virtual_size None
```

Obtain the OpenShift-on-OpenStack Repository

To obtain the *OpenShift-on-OpenStack* Github repository:

1. Log into the Director Node as user *root*.

```
# cd
# git clone https://github.com/redhat-openstack/openshift-on-openstack.git
```

Prepare the Heat YAML Files

The installation is directed by Heat YAML files. You must prepare them with the proper parameters before they can be utilized.

To prepare the YAML files:

- **1.** Create a file, named *openshift_parameters.yaml*, in the *openshift-on-openstack* directory that was created in *Obtain the OpenShift-on-OpenStack Repository* on page 17.
- 2. Paste the following into that file:
 - **Note:** Ensure that this file is properly indented when you create your version. YAML is very whitespace sensitive.

```
parameters:
  internal_subnet: 192.168.1.0/24
  container_subnet: 10.1.0.0/24
  ssh_key_name: key_name
  server_image: rhel72
  flavor: 'm1.medium'
  external_network: public
  dns_nameserver: 8.8.4.4,8.8.8.8
 node_count: 2
  rhn_username: "dellcloudsol"
  rhn_password: ""
  rhn_pool: '8a85f98153a7bdce0153a971ce9373f1'
  extra_rhn_pools: '8a85f98153dfb4020153e15cdfc6618f'
  deployment_type: openshift-enterprise
  domain_name: "example.com"
  master_hostname: "openshift-master"
  node_hostname: "openshift-node"
  ssh_user: cloud-user
  master_docker_volume_size_gb: 25
 node_docker_volume_size_gb: 25
  master_count: 2
  master_server_group_policies: affinity
  deploy_registry: false
  os_auth_url: http://192.168.190.125:5000/v2.0
  os_username: admin
  os_password: pZ4CGyJU4XDbEuMVT7qMKdP6b
  os_tenant_name: admin
resource_registry:
  OOShift::LoadBalancer: loadbalancer_neutron.yaml
  OOShift::ContainerPort: sdn_flannel.yaml
```

3. Review *Table 2: openshift_parameters.yaml Parameters* on page 18 to ensure the correct parameters.

Table 2: openshift_parameters.yaml Parameters

Parameter: Example Value	Description
internal_subnet:	The subnet that is attached to all hosts.
	The subnet that is attached to all hosts, except the Infra host VM.

Parameter: Example Value	Description
node_hostname: "openshift-node"	As above, but for the OpenShift Compute nodes where the containerized workloads are executed.
master_docker_volume_size_gb: 25	Volume size for Master nodes. Will be provisioned out of Cinder volumes, backed by Red Hat Ceph Storage.
node_docker_volume_size_gb: 25	Volume size for Node servers. Will be provisioned out of Cinder volumes, backed by Red Hat Ceph Storage.
master_count: 3	The number of Master replicas to launch and cluster. OpenShift has its own multi-master replication built in.
master_server_group_policies: affinity	The Master cluster policy type.
deploy_registry: false	Whether or not to deploy a docker registry.
os_auth_url: http://192.168.190.125:5000/v2.0	The os_auth_url is found in your overcloudrc file as export OS_AUTH_URL=http://192.168.190.125:5000 v2.0.
os_username: admin	The username in the <i>overcloudrc</i> file.
os_password: "pZ4CGyJU4XDbEuMVT7qMKdP6b"	The password in the <i>overcloudrc</i> file.
os_tenant_name: admin	The tenant name in the <i>overcloudrc</i> file.

Now that the solution installation environment is set up, you can install and configure the solution itself by following these procedures:

- 1. Execute Heat Templates on page 21
- 2. Troubleshoot and Debug Failures on page 21

Execute Heat Templates

This procedure strings together several YAML files to feed into Heat, in order to change the deployment configurations.

To execute the Heat templates:

- 1. Log into the Director Node.
- 2. Source the *overcloudrc* file by executing the following command:

```
$ . ./overcloudrc
```

3. Execute the templates with the following command, replacing <stackname> with a unique name without punctuation or numbers, to define your stack:



Note: As indicated in *Prepare the Heat YAML Files* on page 18, our example uses the stack name *delloss*.

```
$ heat stack-create <stackname> --poll -t 120 \
  -e openshift_parameters.yaml \
  -f ~/openshift-on-openstack/openshift.yaml \
  -e ~/openshift-on-openstack/env_flannel.yaml
```

You will see output for about 30 minutes over the course of the entire installation. The --poll argument ensures that you see updates from the Heat subsystem.

Troubleshoot and Debug Failures

If the stack-create operation fails you will see some basic debugging output:

- If the problem was in OpenStack, the error message will likely be very clear and helpful.
- If the error message is in the OpenShift Ansible deployment portion, it is likely to be obscure.

Further depth can be found in the troubleshooting document in the *openshift-on-openstack* code repository: https://github.com/redhat-openstack/openshift-on-openstack/blob/master/README_debugging.adoc.

Some common troubleshooting information is presented in the following topics:

- Heat Events on page 21
- *Time-savers* on page 22
- Debugging in Proper Order on page 23
- About Ansible Log Files on page 23

Heat Events

Here are some common Heat events troubleshooting steps:

1. Get a list of all the events leading up to your error, by executing the following command on the Director.

```
heat event-list -n 2 delloss
```

- **2.** Ensure that all services are running correctly. See the <u>Dell Red Hat OpenStack Cloud Solution</u> <u>Deployment Guide Version 5.0</u> for suggestions about how to fix these errors.
- **3.** You see the following error message:

```
Error: No such flavor
```

You might be set into the Undercloud, not the Overcloud. Remember to source the *overcloudrc* file with the following command:

```
. ./overcloudrc
```

Time-savers

When debugging you are likely to log into the VMs several times. Here are some short scripts and actions to make that much quicker.

• To copy the ssh key from the Director to a Controller:

```
$ scp key_name.pem heat-admin@cntl0:
key_name.pem
```

- Here are some short scripts for the Controller node. Normally, you must look up the IP address of the VMs. This script that enables you to:
 - ./ssh-oc <stackname>-infra to quickly ssh to your stack's OpenShift Infra VM
 - ./ssh-oc delloss-openshift-master-0 to get to master-0
 - get-oc <stackname-hostname>: make it easy to get the Floating IP address of a node:

```
#!/bin/bash
nova list| grep $1 | awk '{print $(NF-1) }'
```

Example: Easy lookup of infra node IP

```
[heat-admin@tan-controller-0 ~]$ ./get-oc delloss-infra 192.168.191.8
```

• **ssh-oc: <stackname-hostname>**: use the above script inside the following script to ssh to the desired node quickly

```
#!/bin/bash
ssh -i key_name.pem cloud-user@`./get-oc $1`
```

• Example: Easy ssh to infra node.

```
[heat-admin@tan-controller-0 ~]$ ./ssh-oc delloss-infra
Warning: Permanently added '192.168.191.8' (ECDSA) to the list of known
hosts.
Last login: Fri Jun 24 11:12:30 2016 from localhost
[cloud-user@delloss-infra ~]$
```

- Best log files to check: /var/log/cloud-init.log /var/log/messages
 - Log into the Infra VM and check some log files:

```
director: ssh cntl0
[heat-admin@tan-controller-0 ~]$ ./ssh-oc delloss-infra
Last login: Fri Jun 24 11:36:37 2016 from 192.168.190.128
```

```
[cloud-user@flannel2-infra ~]$ sudo -i
[root@flannel2-infra ~]# less /var/log/cloud-init.log
[root@flannel2-infra ~]# less /var/log/messages
```

Debugging in Proper Order

Proper order is crucial to successfully debugging the installation. Follow the procedures below in the order presented:

- 1. Watch heat event-list <stackname> for failing events until the Infra VM comes up. This takes about 10 seconds.
- **2.** Log into the Infra VM, and watch /var/log/cloud-init.log while it configures itself and prepares Ansible. This takes about 15 minutes.
- **3.** From the Director Node or a Controller, watch heat event-list <stackname> again, for it to create the masters and nodes VMs. This takes about 10 minutes, until the long wait at "openshift-nodes" with the notification of "loadbalancer" CREATE_COMPLETE.
- **4.** Log into the Infra VM again, and watch /var/log/ansible* for Ansible events.
 - a. Find failing events with grep '^failed:' /var/log/ansible*, or
 - **b.** Search for `failed: in an editor or pager of your choice.

It will take over 30 minutes to execute all 20,000 Ansible plays to install a 3 Master, 4 node cluster on Dell's lab Internet link and standard 13G stamp.

You may have to log into the individual VMs, to track their /var/log/cloud-init.log and /var/log/messages for Ansible logging locally.

About Ansible Log Files

Ansible runs on the Infra VM, and installs servers independently to hasten deployment. There can be up to three Ansible log files. If there are none, then your installation did not succeed in /var/log/cloud-init.log, so you should be looking there first.

The /var/log/cloud-init.log files from the masters and nodes are not brought to the Infra VM. If there is an installation problem early in the boot process of the masters or nodes, you must ssh to them to examine them.

The /var/log/ansible.* files are very verbose. You can more easily watch Ansible progress by executing the following command:

```
tail -f /var/log/ansible.* | grep '^TASK'
```

Validate the Installation

Perform the following procedures to validate the installation:

- 1. List the Nodes on page 24
- 2. Ensure a Working Router on page 24
- 3. Deploy the Router Pod to a Master on page 25

List the Nodes

Validate the installation by making sure that the system knows about its components.

To list the nodes:

- 1. From the Director Node, ssh to a Controller node.
- 2. Source the overcloudrc file:

```
$ . ./overcloudrc
```

3. Display the nodes' floating IP addresses by executing the following command:

```
$ nova list
```

4. Then ssh to the floating IP address of a Master node from the list:

```
$ ssh -i key_name.pem cloud-user@192.168.191.19
```

5. List the nodes by executing the following command:

```
$ oc get nodes
```

The output should display as many masters and nodes as you requested in the Heat template.

Ensure a Working Router

Sometimes the Ansible installer does not properly deploy the router. Check it by ensuring that there is a pod associated with it.

To check the router status:

1. Execute the following command:

```
$ oc status
In project default on server https://ossdell-lb.example.com:8443

svc/kubernetes - 172.30.0.1 ports 443, 53, 53

svc/router - 172.30.15.96 ports 80, 443, 1936
  dc/router deploys docker.io/openshift3/ose-haproxy-router:v3.2.0.44
  deployment #1 deployed about an hour ago - 0 pods

View details with 'oc describe <resource>/<name>' or list everything with
  'oc get all'.
```

Deploy the Router Pod to a Master

To deploy the router pod to a Master node:

Note: Our example uses *Master-0*.

1. List the nodes:

2. Set the *Master-0* node to schedulable:

```
# oadm manage-node ossdell-openshift-master-0.example.com --
schedulable=true
NAME STATUS AGE
ossdell-openshift-master-0.example.com Ready 1h
```

3. Verify that *Master-0* is now schedulable:

- **4.** Delete the existing router deployment configuration and service, and redeploy the router.
 - **a.** Examine the services created by the oc adm router command. Most importantly, you should see "1 pod" running under the dc/router.

```
# oc delete dc router; oc delete service router; oc adm router --
selector="region=infra"
```

5. Watch the pods that are available for the complete creation of the OpenShift Router on one of the Master node VMs:

```
router-2-198lm 1/1 Running 0 44s

# oc status
In project default on server https://ossdell-lb.example.com:8443

svc/kubernetes - 172.30.0.1 ports 443, 53, 53

svc/router - 172.30.15.96 ports 80, 443, 1936
  dc/router deploys docker.io/openshift3/ose-haproxy-router:v3.2.0.44
  deployment #2 deployed 4 minutes ago - 1 pod
  deployment #1 deployed about an hour ago

View details with 'oc describe <resource>/<name>' or list everything with
  'oc get all'.
```

The OpenShift router is now properly deployed.

Perform the following procedures to configure a Docker registry with persistent storage:

- 1. Create a Cinder Volume on page 27
- 2. Configure Red Hat Ceph Storage and Cinder Persistent Storage on page 28
- 3. Create the Docker-Registry on page 29
- 4. Create a Sample User in OpenShift on page 34

Create a Cinder Volume

From the Director Node, you can create a Cinder Volume for the registry.

To create a Cinder volume:

1. Check to see if there was already a registry created. If so, note its ID.



Note: In this example, a Cinder volume for the docker-registry was created: ossdell-registry_volume-cr4v3l33qm5n.

```
$ cinder list | grep registry_volume
| 108226c8-7de4-4905-9e67-7c61699aba0a | available | - | ossdell-
registry_volume-cr4v3l33qm5n | 10 | - | false | False | |
```

2. If no volume was created, create one and note its ID:

```
$ cinder create --name docker-registry 100
```

The output will contain information similar to Table 3: Cinder Volume Values on page 27.

Table 3: Cinder Volume Values

Property	Value
attachments	0
availability_zone	nova
bootable	false
consistencygroup_id	None
created_at	2016-06-03T02:49:46.000000
description	None
encrypted	False
id	81fd05bf-8653-45eb-baf4-6df7fffb643e
metadata	0
migration_status	None
multiattach	False
name	docker-registry
os-vol-host-attr:host	rbd:volumes@tripleo_ceph#tripleo_ceph

Property	Value
os-vol-mig-status-attr:migstat	None
os-vol-mig-status-attr:name_id	None
os-vol-tenant-attr:tenant_id	c1b740d8571f4cb5aa66f8ddcfdec015
os-volume-replication:driver_data	None
os-volume-replication:extended_status	None
replication_status	disabled
size	100
snapshot_id	None
source_volid	None
status	creating
user_id	3d0e3655d9224e5292b5f0cd3646a5ac
volume_type	None

Configure Red Hat Ceph Storage and Cinder Persistent Storage

To configure Red Hat Ceph Storage and Cinder persistent storage for the registry:

- 1. Access an OpenShift master.
- 2. Create a new file, called pv.yaml.
 - a. Paste the calues below into pv.yaml. Be sure to substitute the volume ID at the end for the id from Table 3: Cinder Volume Values on page 27.
 - Ø

Note: Ensure that the following formatting pastes correctly into your new file. Use two spaces for each level of indentation. This is YAML.

```
apiVersion: "v1"
kind: "PersistentVolume"
metadata:
 name: "docker-reg-volume"
spec:
  capacity:
    storage: "100Gi"
  accessModes:
    - "ReadWriteOnce"
  cinder:
    fsType: "ext3"
    volumeID: "<volume_ID>"
```

3. Create the persistent volume objects, and verify them by executing the following commands:

```
# oc create -f pv.yaml
persistentvolume "docker-reg-volume" created
# oc get pv
                CAPACITY ACCESSMODES STATUS CLAIM REASON AGE
NAME
docker-reg-volume 100Gi RWO Available
                                                         368
```

4. Have the docker-registry pod claim that persistent volume by creating a Persistent Volume Claim file, called *pvc.yaml*, on the same Master host:



Note: Ensure that the following formatting pastes correctly into your new file. Use two spaces for each level of indentation. This is YAML.

```
apiVersion: "v1"
kind: "PersistentVolumeClaim"
metadata:
   name: "docker-registry-pvc1"
spec:
   accessModes:
    - "ReadWriteOnce"
resources:
   requests:
    storage: "100Gi"
```

5. Create those Persistent Volume Claim objects, and verify them by executing the following commands on the Master host:

```
# oc create -f pvc.yaml
persistentvolumeclaim "docker-registry-pvc1" created

# oc get pvc
NAME STATUS VOLUME CAPACITY ACCESSMODES AGE
docker-registry-pvc1 Bound docker-reg-volume 100Gi RWO 2d
```

Create the Docker-Registry

To create the docker-registry right the first time, you must create a custom docker-registry YAML file with the proper IP address.



Note: Other pods cannot access this registry unless it resides on a network managed by Flannel; only one network per host is managed by Flannel. That network must be selected for the docker-registry to be accesible.

To create the docker-registry:

1. On a Master node, create a registry YAML file, called, reg.yaml:

- 2. Find an appropriate clusterIP address by finding out which 172.30.x.0/24 address range is hosted on **this** server.
 - **a.** Note which range is on the *docker0* bridge interface.
 - **b.** In the example below, 172.30.9.0/24 is on the *docker0* bridge interface. So, choose an unused IP address on the 172.30.9.0/24 network.
 - **c.** 192.168.9.215 appears to be unused, so check that by pinging that IP address and waiting for a failed response, indicating that there is no host listening on the IP address.
 - **d.** That will be the clusterIP address, since that is Kubernetes' terminology.

```
# ip r
default via 192.168.10.1 dev eth0 proto static metric 100
10.10.0.0/24 dev eth1 proto kernel scope link src 10.10.0.5 metric 100
172.30.9.0/24 dev docker0 proto kernel scope link src 172.30.9.1
```

```
172.30.21.0/24 via 10.10.0.4 dev eth1
172.30.90.0/24 via 10.10.0.8 dev eth1
172.30.92.0/24 via 10.10.0.7 dev eth1
172.30.94.0/24 via 10.10.0.6 dev eth1
192.168.10.0/24 dev eth0 proto kernel scope link src 192.168.10.7 metric
100
```

- **3.** Edit ~/reg.yaml to add a clusterIP and portalIP (same as clusterIP) address to the "kind: Service" section as in the following example, then save the file:
 - **Note:** Ensure that the following formatting pastes correctly into your new file. Use two spaces for each level of indentation. This is YAML.

```
apiVersion: v1
kind: Service
metadata:
    creationTimestamp: null
    labels:
        docker-registry: default
        name: docker-registry
    spec:
        clusterIP: 172.30.9.215
        portalIP: 172.30.9.215
        ports:
        - name: 5000-tcp
            port: 5000
        targetPort: 5000
```

4. Build the docker-registry objects, and kick off the build and deployment of the docker-registry pods and containers, by executing the following command:

```
# oc create -f ~/reg.yaml
```

- 5. Watch the deployment build for success by executing the following command:
 - **Note:** It might take some time for the results to appear. You can keep checking by executing the oc status command several times.

```
# oc status
In project default on server https://ossdell-lb.example.com:8443

svc/docker-registry - 172.30.105.235:5000
    dc/docker-registry deploys registry.access.redhat.com/openshift3/ose-docker-registry:v3.2.0.44
    deployment #1 deployed 3 minutes ago - 1 pod

svc/kubernetes - 172.30.0.1 ports 443, 53, 53

svc/router - 172.30.15.96 ports 80, 443, 1936
    dc/router deploys docker.io/openshift3/ose-haproxy-router:v3.2.0.44
    deployment #2 deployed 15 minutes ago - 1 pod
    deployment #1 deployed about an hour ago

View details with 'oc describe <resource>/<name>' or list everything with
    'oc get all'.
```

6. Now that the docker-registry is running, update it to use the Persistent Volume Claim by executing the following commands on the Master host:

```
# oc volume deploymentconfigs/docker-registry --add \
--name=docker-registry-volume -t pvc \
--claim-name=docker-registry-pvcl \
--overwrite deploymentconfigs/docker-registry
```

```
# oc describe dc/docker-registry
----Output truncated----
 Volumes:
 registry-storage:
   Type:
           EmptyDir (a temporary directory that shares a pod's
lifetime)
   Medium:
 docker-registry-volume:
           PersistentVolumeClaim (a reference to a
   Type:
PersistentVolumeClaim in the same namespace)
   ClaimName: docker-registry-pvc1
   ReadOnly: false
----Output truncated--
```

7. You can observe the docker-registry-2-deploy pod coming up to deploy your docker-registry again with the persistent storage attached, by executing the following commands:

```
# oc status
In project default on server https://ossdell-lb.example.com:8443
svc/docker-registry - 172.30.105.235:5000
 dc/docker-registry deploys registry.access.redhat.com/openshift3/ose-
docker-registry:v3.2.0.44
   deployment #2 pending 41 seconds ago
    deployment #1 deployed 34 minutes ago - 1 pod
svc/kubernetes - 172.30.0.1 ports 443, 53, 53
    svc/router - 172.30.15.96 ports 80, 443, 1936
 dc/router deploys docker.io/openshift3/ose-haproxy-router:v3.2.0.44
   deployment #2 deployed 46 minutes ago - 1 pod
   deployment #1 deployed 2 hours ago
View details with 'oc describe <resource>/<name>' or list everything with
 'oc get all'.
# oc get pods
                       READY STATUS
                                               RESTARTS AGE
NAME
docker-registry-1-vghsw 1/1 Running
                                               0 33m
docker-registry-2-deploy 0/1 ContainerCreating 0
                                                       46s
router-2-1981m
                                              0
                                                        43m
                       1/1 Running
```

8. Examine the docker-registry, and ensure that its second deployment comes up cleanly, by executing the following commands:

```
# oc get pods
                        READY STATUS RESTARTS AGE
docker-registry-2-xjmuo 1/1 Running 0
# oc describe pod docker-registry-2-xjmuo
----Output truncated----
Events: (truncated to show only From and Message fields)
 From
                                                        Message
  {default-scheduler)
                                                        Successfully
 assigned docker-registry-2-xjmuo to ossdell-openshift-node-
vm4047k3.example.com
  {kubelet ossdell-openshift-node-vm4047k3.example.com} Container image
 "registry.access.redhat.com/openshift3/ose-docker-registry:v3.2.0.20"
 already present on machine
```

```
{kubelet ossdell-openshift-node-vm4047k3.example.com} Created container
 with docker id 2a204472c9fc
   {kubelet ossdell-openshift-node-vm4047k3.example.com} Started container
 with docker id 2a204472c9fc
# oc describe service docker-registry
                 docker-registry default
docker-registry=default
docker-registry=default
ClusterIP
172.30.19.92
Name:
Namespace:
Labels:
Selector:
Type:
IP: 172.30.19.92
Port: 5000-tcp
Endpoints: 10.1.6.2:5000
Session Affinity: ClientIP
                                                         5000/TCP
No events.
# oc get pods
NAME READY STATUS RESTARTS AGE docker-registry-1-vghsw 1/1 Running 0 34m docker-registry-2-deploy 1/1 Running 0 1m docker-registry-2-po9az 0/1 ContainerCreating 0 28s router-2-1981m 1/1 Running 0 43m
# oc get pods
                                 READY STATUS RESTARTS AGE
NAME
docker-registry-2-po9az 1/1 router-2-1981m 1/1
                                            Running 0 55s
                                            Running 0
                                                                     44m
```

- Ø
- **Note:** By using PersistentVolumes, these docker-registry pods can fail at any time, and the underlying replicated storage is still intact. OpenShift will quickly bring up another docker-registry, thanks to the deployment configuration: docker-registry.
- 9. To test that the docker-registry has been properly deployed and networked, curl the dockerregistry ClusterIP that you set above from the Master host, and from any of the other OpenShift masters or nodes:

```
# curl -v http://<ClusterIP>:5000
* About to connect() to 172.30.207.92 port 5000 (#0)
* Trying 172.30.207.92...
* Connected to 172.30.207.92 (172.30.207.92) port 5000 (#0)
> GET / HTTP/1.1
> User-Agent: curl/7.29.0
> Host: 172.30.207.92:5000
> Accept: */*
< HTTP/1.1 200 OK
```

10. Make sure your registry is populated by image streams and templates, and very importantly, have the same correct ClusterIP for the docker-registry, by executing the following commands on a Master VM:

```
# oc get is
NAME DOCKER REPO
jenkins 172.30.21.10:5000/default/jenkins
mongodb 172.30.21.10:5000/default/mongodb
mysql 172.30.21.10:5000/default/mysql
nodejs 172.30.21.10:5000/default/nodejs
perl 172.30.21.10:5000/default/perl
php 172.30.21.10:5000/default/php
postgresql 172.30.21.10:5000/default/postgresql
python 172.30.21.10:5000/default/python
ruby 172.30.21.10:5000/default/ruby
  # oc get is
                                                                                                                                                                                                            TAGS UPDATED
 ruby
                                                    172.30.21.10:5000/default/ruby
```

- **11.** If the docker-registry's ClusterIP does not match the docker-registry ClusterIP, or there is no
 - a. Remove all the image streams and templates by executing the following once on a Master VM:

```
# oc delete is --all
```

b. On **each** Master, restart all the OpenShift processes:

output from the command perform the following steps:

```
# systemctl restart atomic-openshift-node
# systemctl restart atomic-openshift-master-controllers
# systemctl restart atomic-openshift-master-api
```

c. Recreate the image streams by executing the following commands on a master-0

```
# oc create -f /usr/share/openshift/examples/image-streams/ \
image-streams-rhel7.json
# oc get is
                                                             UPDATED
NAME
         DOCKER REPO
                                             TAGS
jenkins
         172.30.21.10:5000/default/jenkins
                                             1,latest
minutes ago
mongodb 172.30.21.10:5000/default/mongodb
                                             2.4,2.6,latest
minutes ago
mysql 172.30.21.10:5000/default/mysql
                                             5.5,5.6,latest
                                                             8
minutes ago
nodejs 172.30.21.10:5000/default/nodejs
                                             0.10, latest
                                                             7
minutes ago
perl 172.30.21.10:5000/default/perl
                                             5.16,5.20,latest 8
minutes ago
                                                             7
         172.30.21.10:5000/default/php
                                             5.5,5.6,latest
minutes ago
postgresql 172.30.21.10:5000/default/postgre.. latest,9.2,9.4
                                                             8
minutes ago
                                            2.7,3.3,3.4 ...
python 172.30.21.10:5000/default/python
minutes ago
ruby 172.30.21.10:5000/default/ruby
                                            latest, 2.0, 2.2
minutes ago
```

d. Reinstate the templates by executing the following commands on a master-0:

```
# ls /usr/share/openshift/examples/db-templates/*.json| xargs -n 1 oc
    create -f

Error from server: error when creating "/usr/share/openshift/examples/
    db-templates/mongodb-ephemeral-template.json": templates "mongodb-
    ephemeral" already exists
    Error from server: error when creating "/usr/share/openshift/examples/
    db-templates/mongodb-persistent-template.json": templates "mongodb-
    persistent" already exists
    template "mysql-ephemeral" created
    template "mysql-persistent" created
    template "postgresql-ephemeral" created
    template "postgresql-persistent" created
```

e. Reinstate the quickstart-templates by executing the following commands on a master-0:

```
# ls /usr/share/openshift/examples/quickstart-templates/*.json | xargs -
n l oc create -f

template "cakephp-example" created
template "cakephp-mysql-example" created
template "dancer-example" created
```

```
template "dancer-mysql-example" created
template "django-example" created
template "jenkins-ephemeral" created
template "jenkins-persistent" created
template "nodejs-example" created
template "nodejs-example" created
template "nodejs-example" created
template "rails-postgresql-example" created
template "rails-postgresql-example" created
template "rails-postgresql-example" created

# oc get templates

NAME DESCRIPTION PARAMETERS
OBJECTS
cakephp-example An example CakePHP app. 17 (8 blank) 5
cakephp-mysql-example An example Dancer appl. 10 (4 blank) 5
dancer-example An example Dancer appl. 17 (4 blank) 7
django-example An example Django appl. 15 (9 blank) 5
django-example An example Django appl. 16 (4 blank) 7
django-psql-example An example Django appl. 16 (4 blank) 7
jenkins-ephemeral Jenkins service, without The username is 'admin' ... 4 (all set) 3
jenkins-persistent Jenkins service, with ...
The username is 'admin' ... 5 (all set) 4
mongodb-pehemeral MongoDB database servi... 7 (3 generated) 2
mongodb-persistent MongoDB database service... 6 (2 generated) 2
mysql-persistent MySQL database service... 7 (2 generated) 3
nodejs-example An example Node.js app. 14 (8 blank) 5
postgresql-ephemeral PostgreSQL database se... 7 (2 generated) 2
postgresql-persistent PostgreSQL database se... 7 (2 generated) 3
rails-postgresql-example An example Rails appli... 19(3 blank) 7
```

You have now successfully created a docker-registry in the OpenStack cluster.

Create a Sample User in OpenShift

The final procedure before logging into the OpenShift GUI is to create a sample user in OpenShift.

To create a sample user in OpenShift:

1. Execute the following command on **all** of the OpenShift masters, creating a password of your choosing.

```
Caution: You must use the same one on each host.
```

```
# htpasswd /etc/origin/openshift-passwd osadmin
New password:
Re-type new password:
Adding password for user osadmin
```

You can now proceed to Configure OpenShift Web GUI Access on page 35.

Perform the following procedures to configure OpenShift web GUI access:

- 1. Make DNS World Accessible on page 35
- 2. Ensure the Wildcard Domain Resolves to the Router on page 35
- 3. Add DNS to the Bastion Host on page 36
- 4. Navigate to the OpenShift Web Console on page 36

Make DNS World Accessible

To ensure that DNS is accessible by everyone:

1. On the Director Node execute the following command:

```
$ nova list
```

- 2. Note the floating IP address of the OpenShift master-0 VM.
- 3. ssh into the Infra VM.
- **4.** Fix named/bind to accept queries from anywhere, by editing the /etc/named.conf file, changing the allow-query value to be **any**;:

```
# vi /etc/named.conf
allow-query { any; };
```

Ensure the Wildcard Domain Resolves to the Router

To enable the wildcard domain to resolve to the router:

- **1.** On the Infra VM, edit /var/named/openshift-cluster.zone.
 - a. Increment the ; Serial entry.
 - **b.** Add the wildcard domain entry like so: *.cloudapps IN A <FloatingIP of Master-0>, with the Floating IP address of the *master-0* that you noted in *Make DNS World Accessible* on page 35.
 - **Note:** Ensure that the following formatting pastes correctly into your new file. This is a BIND9 Zone File.

```
flannel-openshift-node-x18df21a IN A 192.168.10.10
flannel-lb IN A 192.168.191.14
*.cloudapps IN A <FloatingIP of Master-0>
```

2. Restart the DNS server process to pickup all of the changes:

```
# systemctl restart named
```

Add DNS to the Bastion Host

To add DNS to your Windows bastion host:

- 1. In Windows, navigate to Network and Sharing Center, then select Change Adapter Settings.
- 2. Right-click on the adapter that you use to connect to the OpenShift console (usually the public network), then choose Properties.
- 3. Double-click on Internet Protocol Version 4, then change the Preferred DNS Server to the public IP address of the Infra VM.
- 4. Click on OK, then on OK again to close the Network Properties dialogue box and ensure that the setting was saved.
- **5.** Run cmd.exe to display a command console.
- 6. Ensure that the DNS server was accepted by the configuration, and applied to the Network settings, by executing the following command:

```
C:\> ipconfig /all
```

7. Ensure network connectivity by executing the following command:

```
C:\> ping <infra host IP address>
```

8. Execute the following command to return the IP address of the load balancer:

```
C:\> nslookup <lb FQDN> <infra host IP address>
```

Navigate to the OpenShift Web Console

To log into the console on the bastion host:

- 1. In a web browser, navigate to http://openshift-lb.example.com/console.
- 2. Accept the Security Exception for the self-signed certificate.
- 3. Login with these credentials:
 - a. Username: osadmin
 - **b.** Password: *password* (the password that you set, above)
- 4. If the URL is not accessible immediately, or becomes inaccesible after some time, the keys may have been rotated. To regain accessibility:
 - a. Access the OpenStack Dashboard in a web browser.
 - b. Navigate to the Admin Project > Network > Load Balancers > Members.
 - c. Ensure the status of each member is Active.
 - d. If the status is not Active, select Edit Member, then save it with no changes to force OpenStack to refresh the members properly.
 - e. Browse to openshift-lb.example.com:8443/console.
 - f. Accept the new certificates.

5. Do not log out - you will need this access for the next procedure, <i>Deploy a Sample Application</i> on page 38.

Deploy a Sample Application

Now you can deploy a sample application in the OpenShift Container Platform web GUI.

To deploy a sample application:

- 1. Log into the OpenShift Enterprise console.
- 2. Create a new project with a name that you like.
 - Note: Projects are namespaces in which you deploy one or more applications that will share resources.
- **3.** Create a new application from the Quickstart Templates:

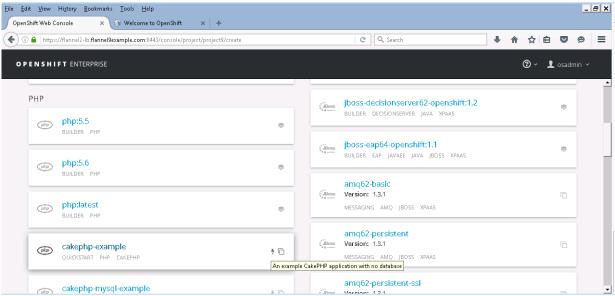


Figure 2: Example Application with No Database

4. Accept all the defaults and click Create:

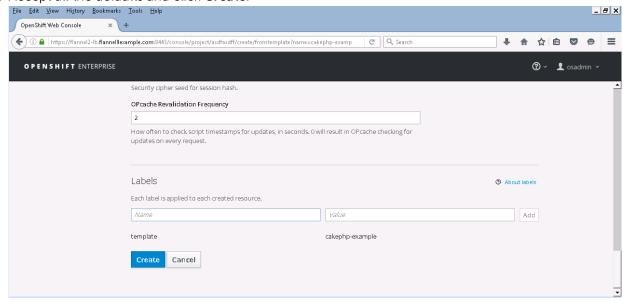


Figure 3: New Application

5. Click through the informational screen, and watch the application build on the overview screen:

Figure 4: Overview

- **6.** In a matter of moments, the build is complete; the deployment completes shortly thereafter.
 - **Note:** You can click the **View Log** link to see the progress.

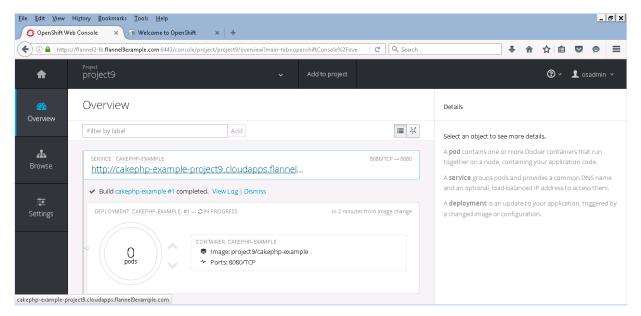


Figure 5: Build Complete

7. Click on the application's link to display the working application:

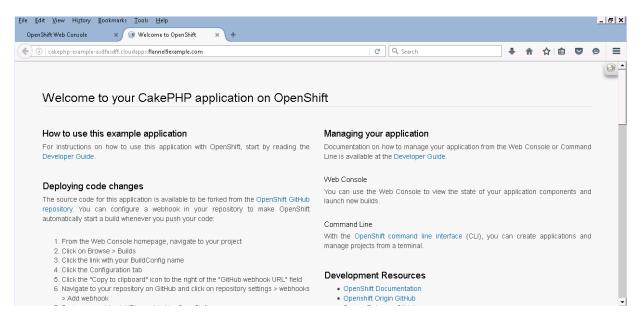


Figure 6: Working Application

The OpenShift Container Platform is now deployed in the Dell Red Hat OpenStack Cloud Solution.

Next Steps

Now that the OpenShift Container Platform is now deployed in the Dell Red Hat OpenStack Cloud Solution, follow the procedures in the guide listed below to deploy Red Hat CloudForms on the Dell Red Hat OpenStack Cloud Solution:

• Technical Guide - Deploying CloudForms 4.1 in the Dell Red Hat OpenStack Cloud Solution - Version 5.0

Getting Help

This appendix details contact and reference information for the Dell Red Hat® OpenStack Cloud Solution with Red Hat OpenStack Platform.

Contacting Dell

For customers in the United States, call 800-WWW-DELL (800-999-3355).



Note: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

- 1. Visit dell.com/support.
- 2. Click your country/region at the bottom of the page. For a full listing of country/region, click All.
- 3. Click All Support from the Support menu.
- **4.** Select the appropriate service or support link based on your need.
- 5. Choose the method of contacting Dell that is convenient for you.

References

Additional information can be obtained at http://www.dell.com/en-us/work/learn/openstack-cloud or by e-mailing openstack@dell.com.

If you need additional services or implementation help, please contact your Dell sales representative.

To Learn More

For more information on the Dell Red Hat® OpenStack Cloud Solution visit http://www.dell.com/learn/us/en/04/solutions/red-hat-openstack.

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